

#### Elastic Computing and Engineering Elastic Applications in the Cloud

Summer SOC, Crete, 2 July 2013

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http://dsg.tuwien.ac.at/research/viecom/



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Includes some joint work with Kamal Bhattacharya, Muhammad Z.C. Candra, Georgiana Copil, Daniel Moldovan, Mirela Riveri, Ognjen Scekic



NOTE: The content includes some ongoing work





- Part 1: Elastic Computing
  - Motivation for multi-dimensional elasticity
  - Quality/cost/benefits analytics
  - HBS cloud concepts
  - Conclusions
- Part 2: Engineering Elastic Applications in the Cloud
  - Programming hybrid services for solving (in)dependent tasks
  - Programming incentives
  - Controlling and monitoring elasticity
  - Conclusions
- Part 3: Demonstration of elasticity control and monitoring

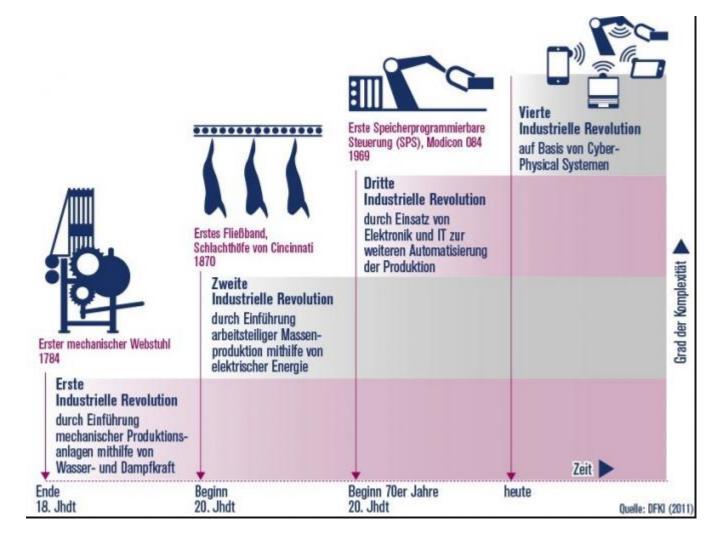




### **PART 1 – ELASTIC COMPUTING**



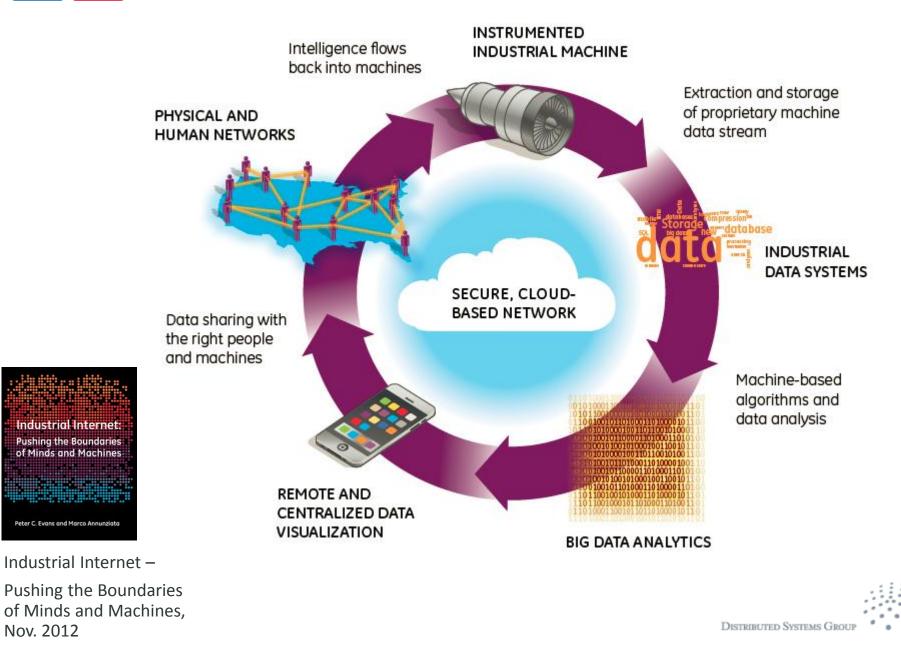
#### "Industrie 4.0" – German industrial CPS



VDE Dialog 2/2013, S.15



#### Industrial Internet



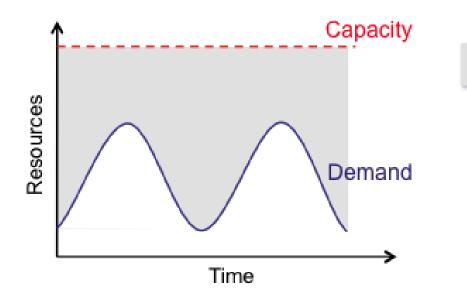


- 1. "Resources" provided as services
- 2. Illusion of infinite resources
- 3. Usage-based pricing model -> New and connected business models





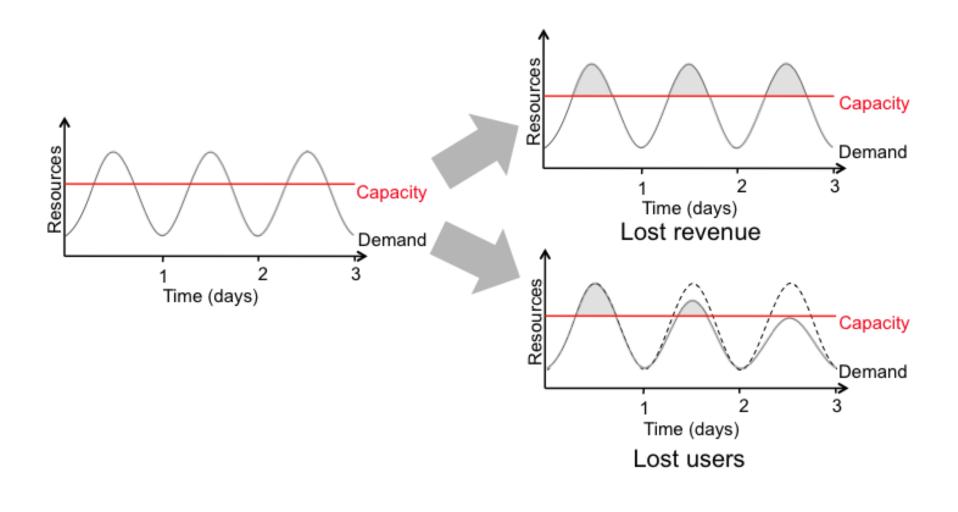
#### **Overprovisioning – Provider perspective**



Unused resources

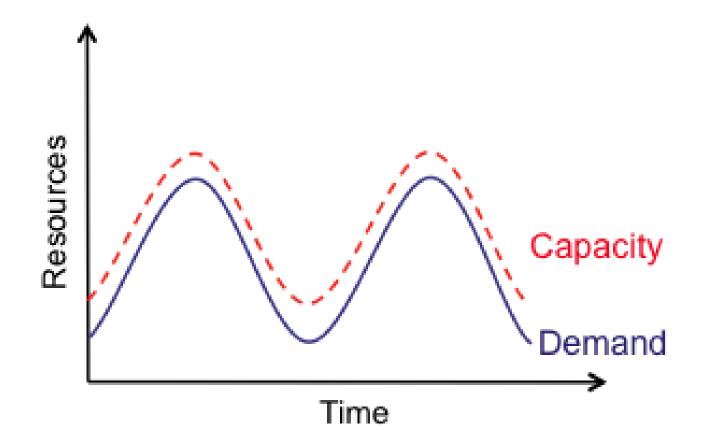


#### Underprovisioning – Provider perspective



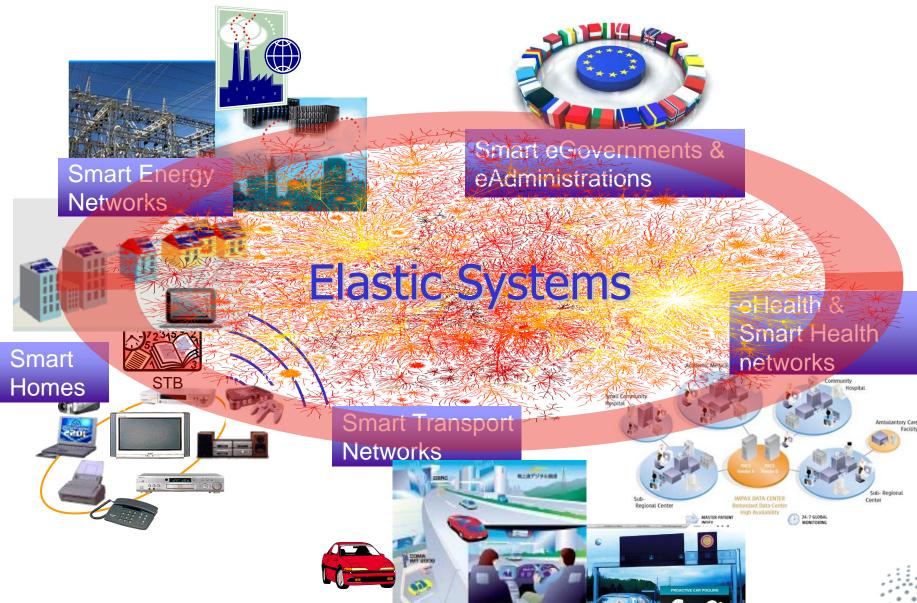
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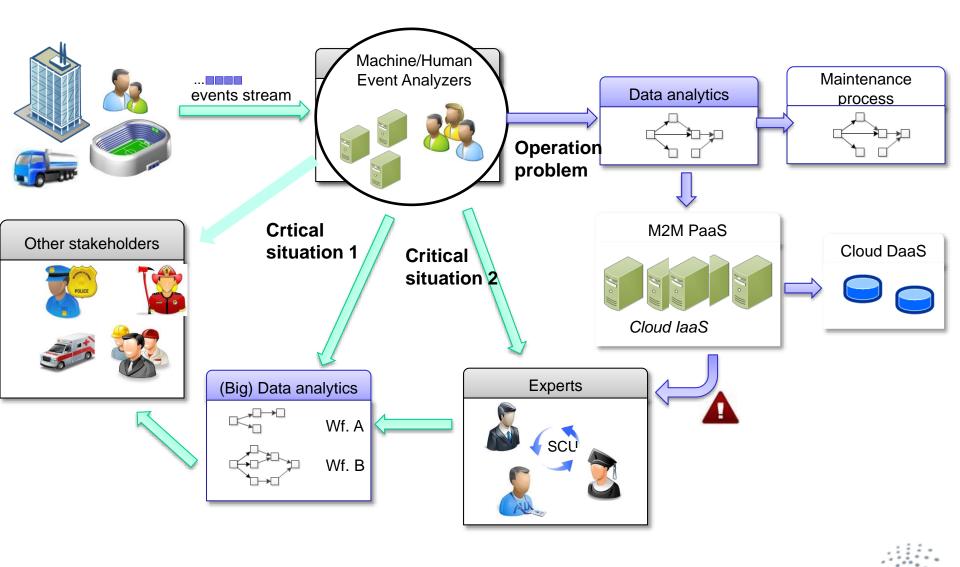
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### Smart Evolution – People, Services, Things



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#### The goal: Elastic System

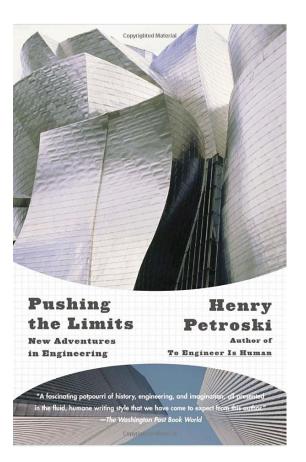


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### **A New Perspective is Required**

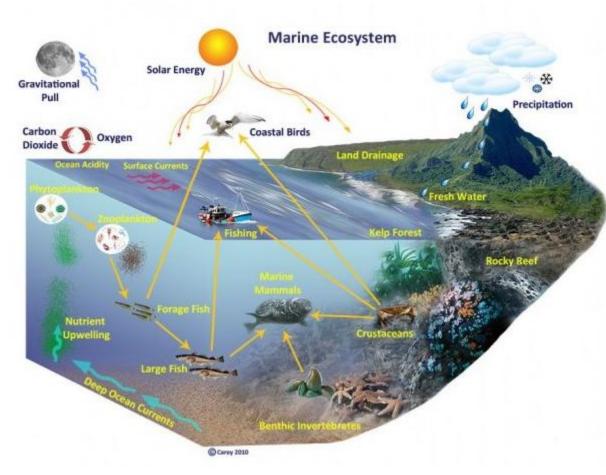
"The <u>older is not always a</u> <u>reliable model</u> for the newer, the smaller for the larger, or the simpler for the more complex....

Making something greater than any existing thing necessarily involves <u>going</u> <u>beyond experience</u>."





#### Think Ecosystems: People, Services, Things



Marine Ecosystem: http://www.xbordercurrents.co.uk/wildlife/marine-ecosystem-2

Diverse users with complex networked dependencies and intrinsic adaptive behavior – has:

- Robustness mechanisms: achieving stability in the presence of disruption
- 2. Measures of health: diversity, population trends, other key indicators





## Evolution of Large-Scale & Collective Problem solving

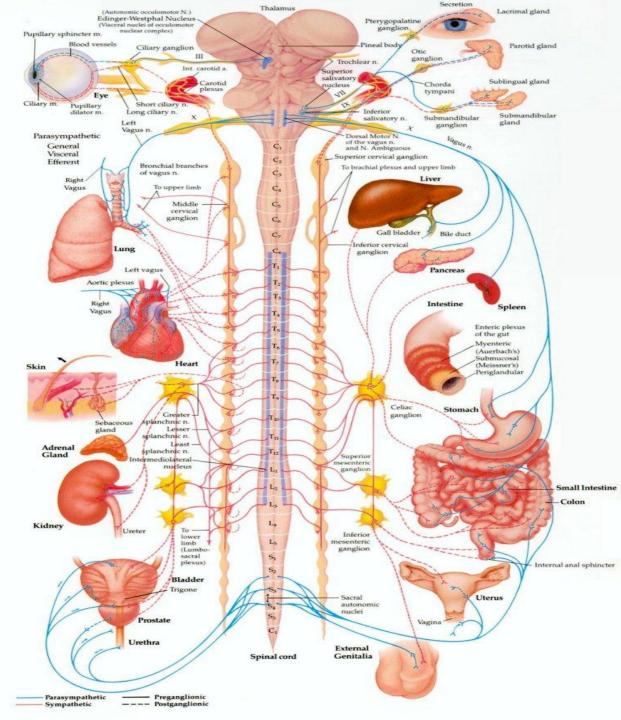












### Autonomic Nervous System

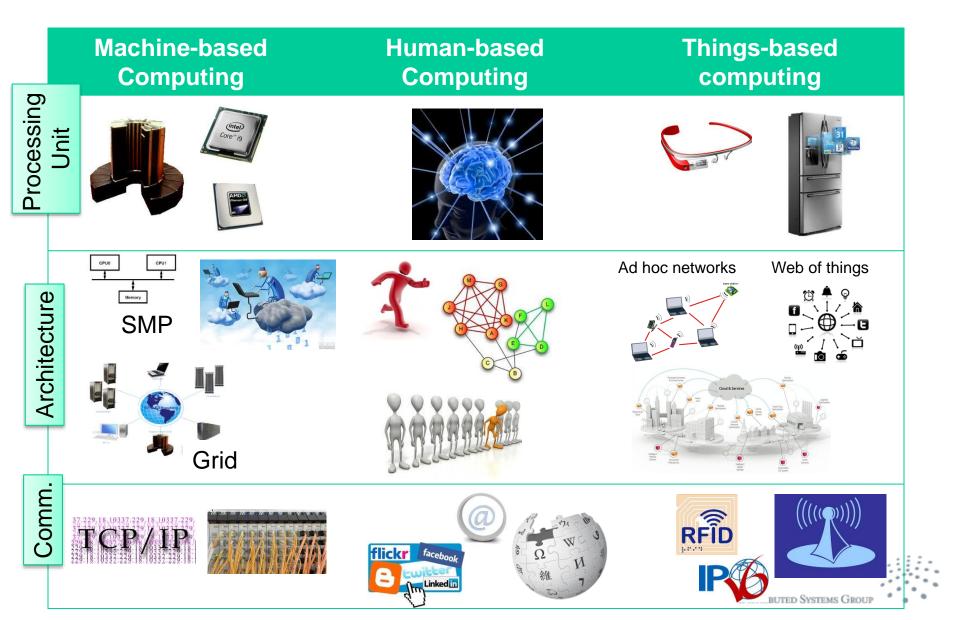


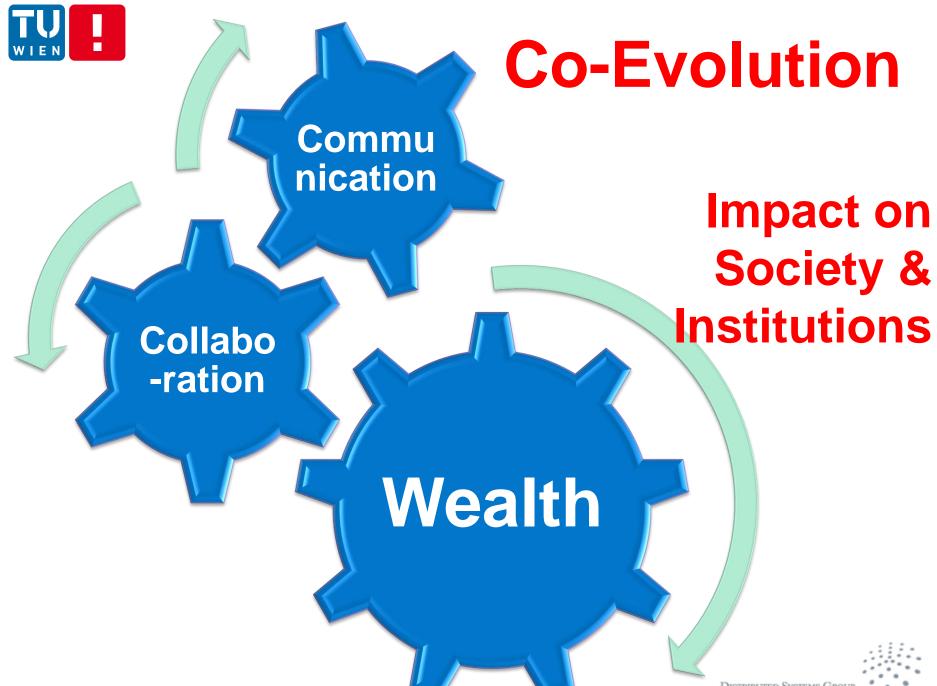
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S. Dustdar, H. Truong, "Virtualizing Software and Humans for Elastic Processes in Multiple Clouds – a Service Management Perspective", in *International Journal of Next Generation Computing*, 2012



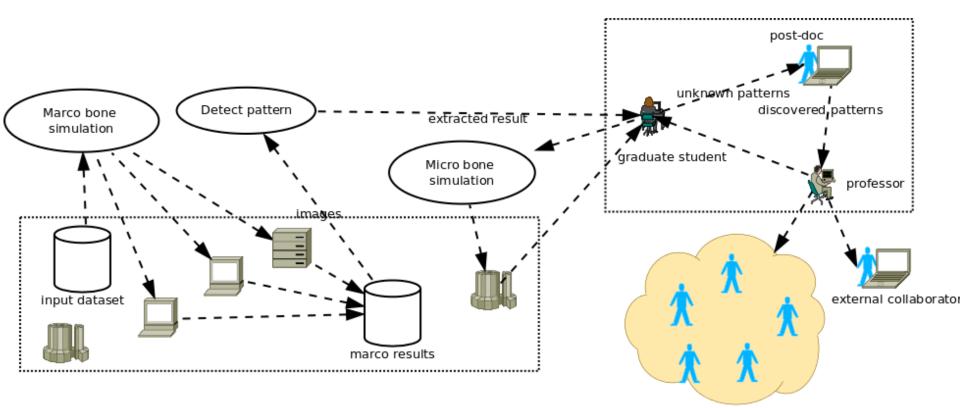




# Institutions vs. Collaboration



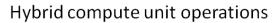
# **EXAMPLE:** Quality evaluation in scientific multi-scale simulation

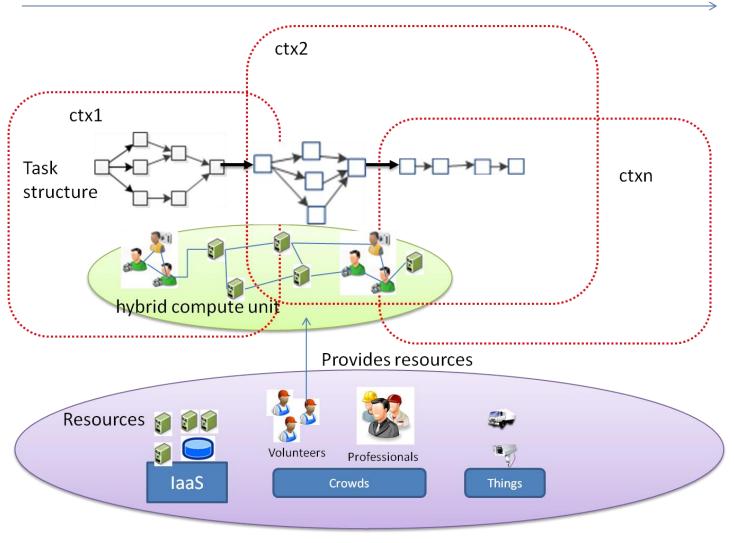


bone simulation scientist clique



### **Context, Structure, and Dynamics**







#### Humans as a service

#### Elastic Computing – conceptualizing HBS Clouds

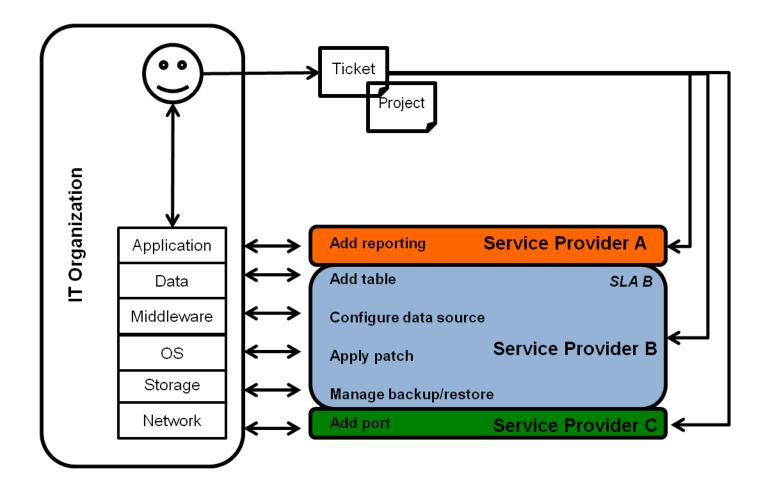


#### **IT Service Delivery Factory**

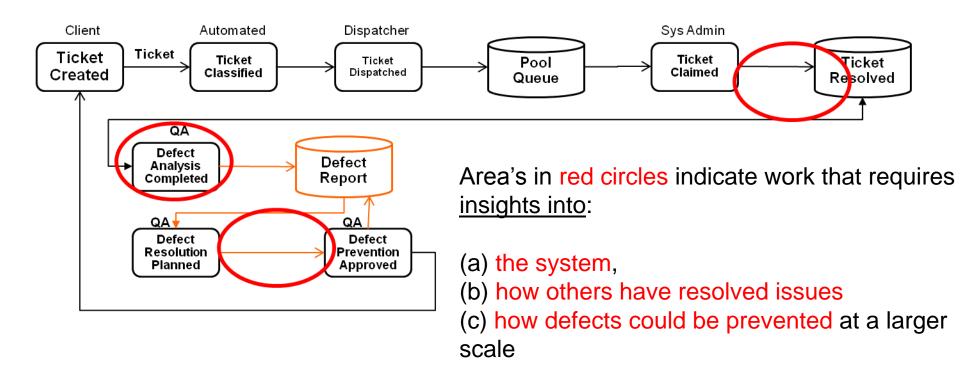








## **Problem statement**



- Within the scope of transactional work, BPM is not suitable to structure the type of work that is required to be done
- The variability of underlying systems and potential actions to be taken further prevent a structured BPM-type approach

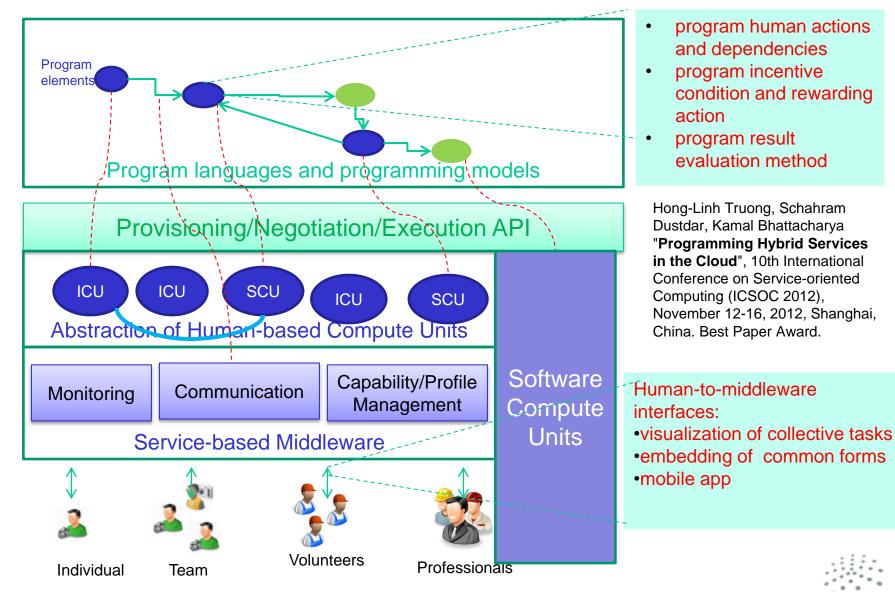


#### Virtualizing individual and team capabilities

- Individual capabilities and team capabilities can be virtualized using the service model
  - Individual Compute Unit (ICU) for individuals
  - Social Compute Unit (SCU) for teams
- Apply service unit models for ICU/SCU to support seamless integration between humanbased computing elements and software-based computing elements



### **W** Humans in a programming paradigm



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### Incentives and Rewards

#### Incentives

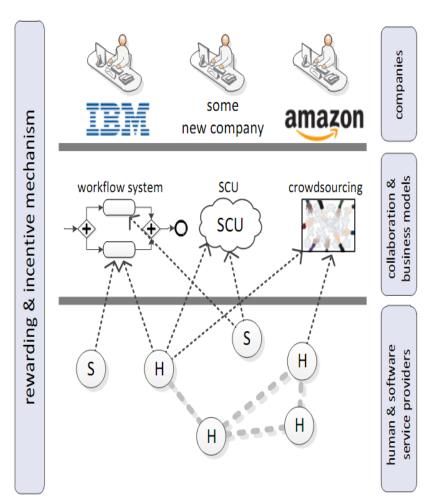
Stimulate (motivate) or discourage certain worker activities before the actual execution of those activities.

#### **Rewards**

Any kind of compensation for services rendered or retribution for wrongdoing exerted upon workers after the completion of activity.

#### **Incentive Mechanism**

A <u>set of rules</u> for assigning rewards and applying incentives.





#### Incentives for humans

- We need incentive programming features
  - Incentive strategies being composed from general components
  - Integrated into humanbased service (HBS) clouds

Ognjen Scekic, Hong-Linh Truong, and Schahram Dustdar. 2013. Incentives and rewarding in social computing. Commun. ACM 56, 6 (June 2013), 72-82.

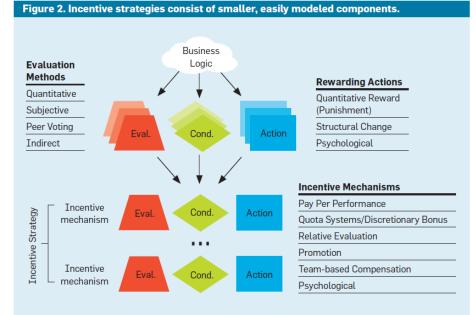
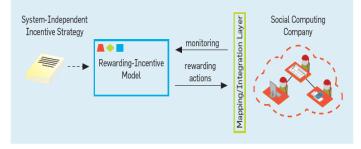


Figure 3. Conceptual scheme of a system able to translate portable incentive strategies into concrete rewarding actions for different social computing platforms.

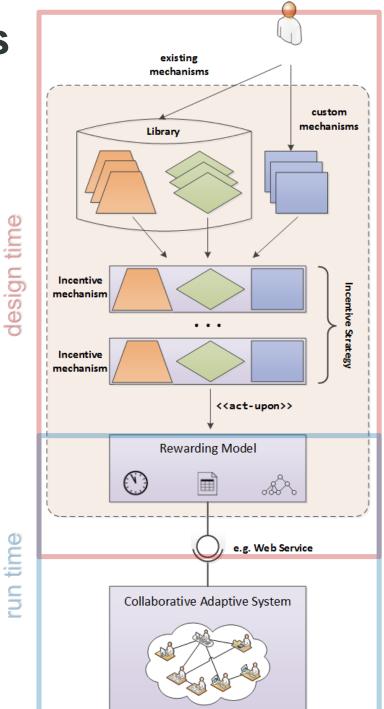


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- We identified 7 basic incentive mechanisms in use today and their constituent elements.
- New mechanisms can be built by composing and customizing well-known incentive elements.
- Portable, reusable, scalable



# Incorporate humans into a programming paradigm

Programming languages	<ul> <li>Abstracting human compute units as program elements</li> <li>Extending programming languages to support human compute units</li> <li>Data/control flows via extensible APIs</li> </ul>
Multiple programming models	<ul> <li>Shared memory (e.g., human –software – human), message passing (human-to-human), artifact-centric, etc., via APIs working atop the compute unit abstraction layer</li> </ul>
<b>Execution</b> environment	<ul> <li>Computing capability /profile management: human computing power, reputation and incentive models</li> <li>Monitoring and enforcing incentives/rewards, quality of results, availability</li> <li>Communication between human-middleware, among Individual Compute Units (ICU)/Social Compute Units (SCU) for exchanging artifacts and comprehensing I tasks</li> </ul>

### Cloud of hybrid service units

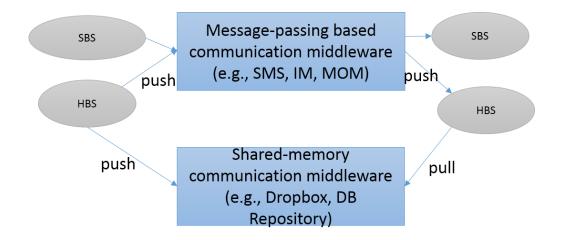
Cloud of HBS: A cloud of HBS includes HBS that can be provisioned, deployed, and utilized on-demand based on different pricing and incentive models.

Cloud of hybrid services: A cloud of hybrid services includes SBS and HBS that can be provisioned, deployed and utilized on-demand based on different pricing and incentive models.



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### **HBS Communication Interface**



- Based on well known technologies for integrating human requests/responses into SBS
  - Emails, web interfaces, SMS, MOM Web services, etc.
  - Can support message passing and shared memory models



### Human Power Unit (HPU)

- Humans are determined via skills/skill levels
- A particular HBS cloud can define its own sets of skills (CS) and skill levels (SK)
  - Similar to Amazon defining its own EC unit
  - Different ways to make sure skill and skill levels declared in a cloud are consistent (e.g., via testing and monitoring).

HPU Definition: HPU is a value describing the computing power of an HBS measured in an abstract unit. A cloud of HBS has a pre-defined basic power unit, hpu<sub> $\theta$ </sub>, corresponding to the baseline skill bs<sub> $\theta$ </sub> of the cloud.



Human Power Unit (HPU) – our starting point

HPU for a particular (skill, skill level)

HPU for a set of (skill, skill level), no weighted factors

Decomposition/composition of HPU for a shared HBS

$$hpu(sk_i, sl_j) = hpu_{\theta} \times f(\frac{sk_i}{bs_{\theta}}) \times sl_j$$

$$hpu(CS(hbs)) = \sum_{i=1}^{u} hpu(sk_i, sl_i)$$

$$CS(hbs) = CS_1(hbs) \cup CS_2(hbs) \cup \cdots \cup CS_q(hbs)$$

Given an HBS, its theoretical HPU can be *larger or smaller* than its real HPU – unlike SBS



### Human Services - Conclusions (1)

- Elastic computing is needed in different aspects
  - Scaling software, services, and people in the same application
- Not just "resource elasticity"
  - Resource, costs/benefits and quality
  - Hybrid systems of software, humans and things
- Existing quality and cost/benefits monitoring and analytics need to be extended for hybrid service units

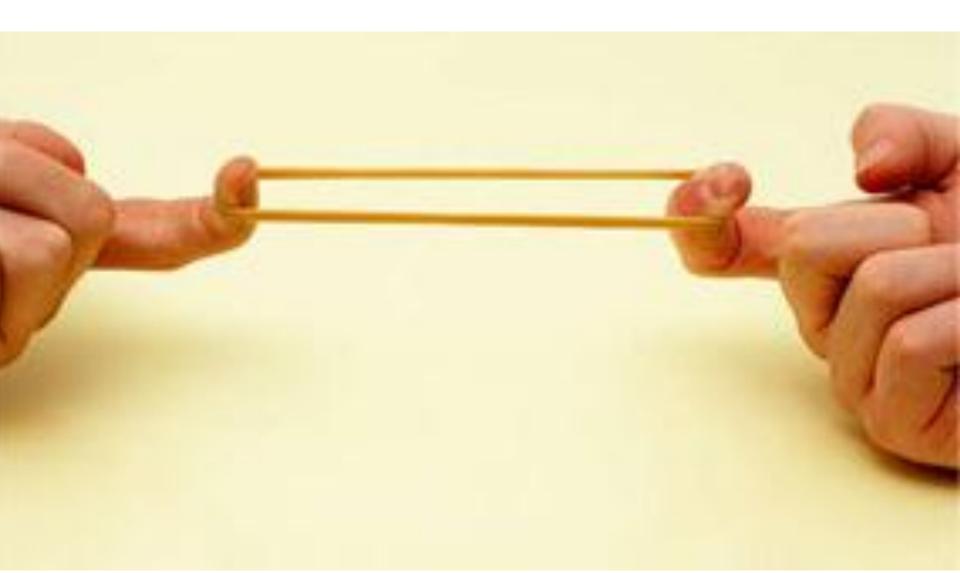


# Human Services - Conclusions (2)

- Several open research questions for realizing elastic processes of hybrid computing elements
  - Novel *models and APIs* are needed for integrating humans into program paradigms
  - Novel concepts for clouds of human-based services
  - Techniques for combining human-based services with software-based services
  - Programming elements/constructs/patterns for hybrid services
  - Hybrid service life-cycle management



### What do we know about "elasticity"?



# Elasticity in physics

"elasticity (or stretchiness) is the physical property of a material that returns to its original shape after the stress (e.g. external forces) that made it deform or distort is removed" – http://en.wikipedia.org/wiki/Elasticity\_(physics)

- It is related to the form (the structure) of something
  - "Stress" <u>causes</u> the elasticity (structure deformation)
  - "Strain" measures what has been changed (amount of deformation)
- In the context of computing: given a process or a system
  - What can be used to represent "Stress" and "Strain"?
  - When does a "strain" signals a "dangerous situation"?
  - How to be elastic under dynamic "stress"?

## Elasticity in economics

"elasticity is the measurement of how changing one economic variable affects others" – http://en.wikipedia.org/wiki/Elasticity\_(economics)

- price elasticity of demand
- price elasticity of supply
- income elasticity of demand
- elasticity of substitution between factors of production
- elasticity of inter-temporal substitution

Elasticity of a function: elasticity of y with respect to x

$$e(Y,X)=\frac{dy}{dx}\frac{X}{Y},$$

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# **Elasticity in computing (1)**

"Elastic computing is the use of computer resources which vary dynamically to meet a variable workload" –

http://en.wikipedia.org/wiki/Elastic\_computing

"Clustering elasticity is the ease of adding or removing nodes from the distributed data store" –

http://en.wikipedia.org/wiki/Elasticity\_(data\_store)

"What elasticity means to cloud users is that they should design their applications to scale their resource requirements up and down whenever possible.", David Chiu – http://xrds.acm.org/article.cfm?aid=1734162

# **Elasticity** ≠ Scaleability



#### **Resource elasticity**

Software / human-based computing elements, multiple clouds



### **Quality elasticity**

Non-functional parameters e.g., performance, quality of data, service availability, human trust

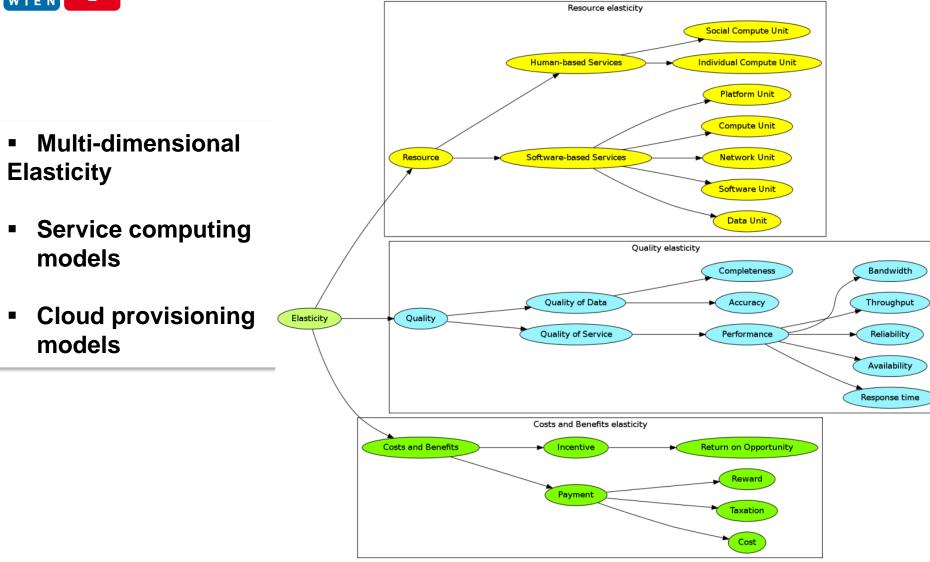
Elasticity



rewards, incentives







Schahram Dustdar, Hong Linh Truong: Virtualizing Software and Humans for Elastic Processes in Multiple Clouds- a Service Management Perspective. IJNGC 3(2) (2012)

### Elasticity in computing – broad view

1. Demand elasticity

Elastic demands from consumers

### 2. Output elasticity

Multiple outputs with different price and quality

### 3. Input elasticity

Elastic data inputs, e.g., deal with opportunistic data

4. Elastic pricing and quality models associated resources



### Diverse types of elasticity requirements

- Application user: "If the cost is greater than 800 Euro, there should be a scale-in action for keeping costs in acceptable limits"
- Software provider: "Response time should be less than amount X varying with the number of users."
- Developer: "The result from the data analytics algorithm must reach a certain data accuracy under a cost constraint. I don't care about how many resources should be used for executing this code."
- Cloud provider: "When availability is higher than 99% for a period of time, and the cost is the same as for availability 80%, the cost should increase with 10%."



# Vienna Elastic Computing Model

dsg.tuwien.ac.at/research/viecom

- Multi-dimensional elasticity
  - Resource, quality, cost and rights
    - Please see "Principles of elastic processes" paper
- Elasticity in hybrid systems of human-based and software-based computing resources
  - Software and human capabilities as computing resources
  - Multi clouds
- End-to-end approach
  - For science and business complex applications





### Things

### as a service

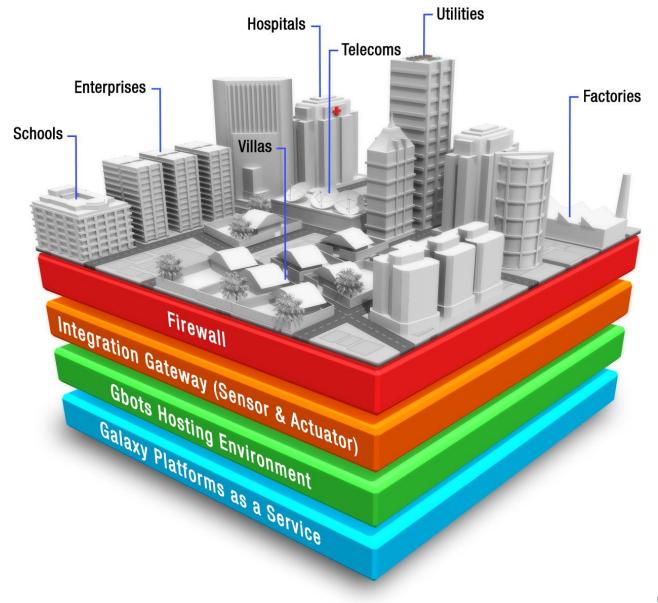




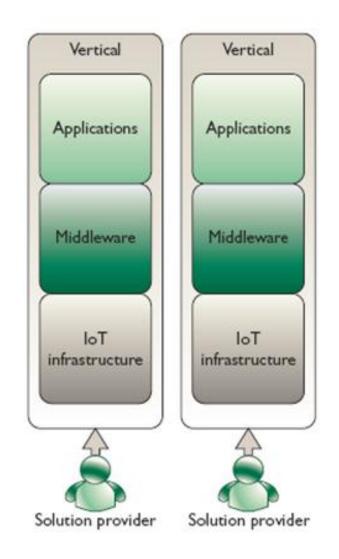
#### **Managed City Governance Service Oriented Architecture**





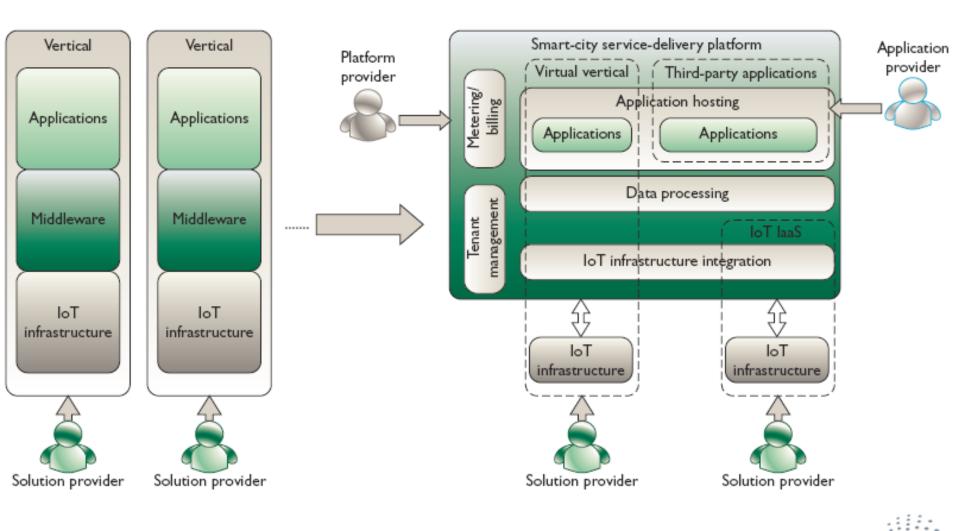


# **Wertical IoT solutions today**





### Smart Vertical solutions tomorrow?



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# 24x7 Direct Alarm System

### **Emergency Hub**



#### ICT for energy savings in buildings





Villas

Safety & security Energy HVAC Carbon footprint

2010 Pacific Control Systems.







Chiller / HVAC Boiler



Schools

Fire Safety & security Energy Chiller / HVAC Carbon footprint



Commercial & residential Utilities buildings

> Safety & security Energy Chiller / HVAC Boiler





#### Hospitals

Safety & security Energy Chiller / HVAC Boiler

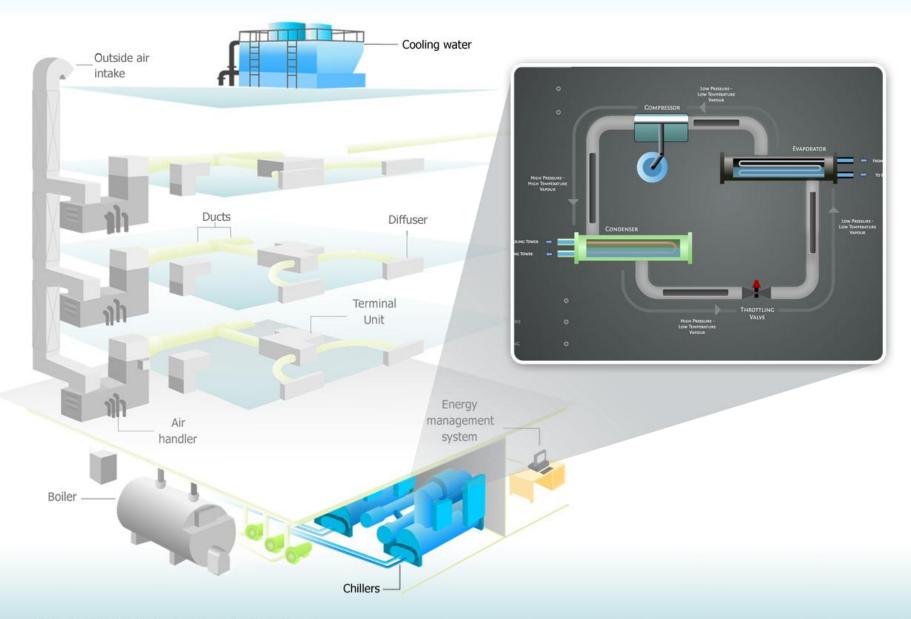
Sewage pumps

Water treatment plants Irrigation

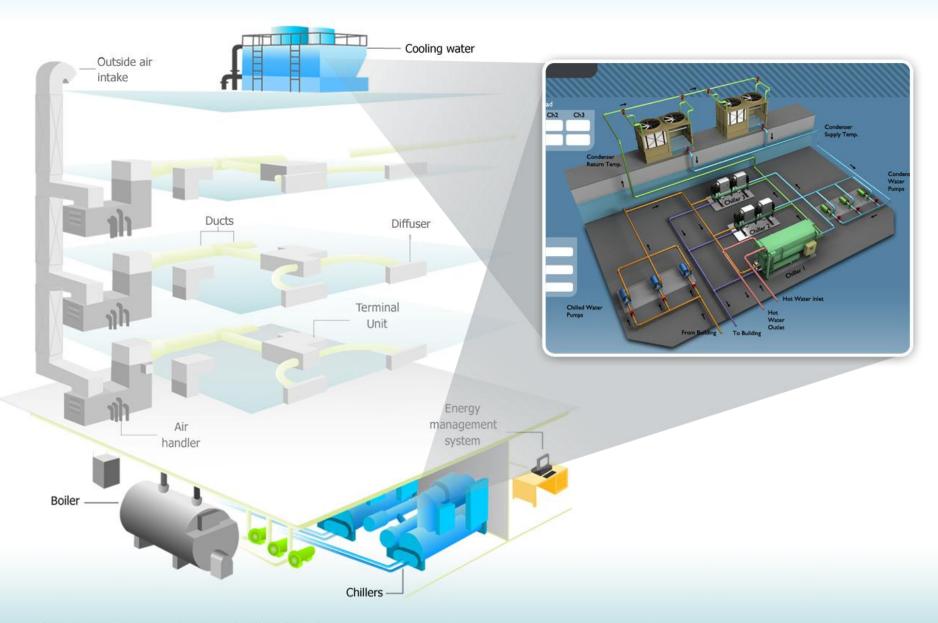
### Command Control Center for Managed Services



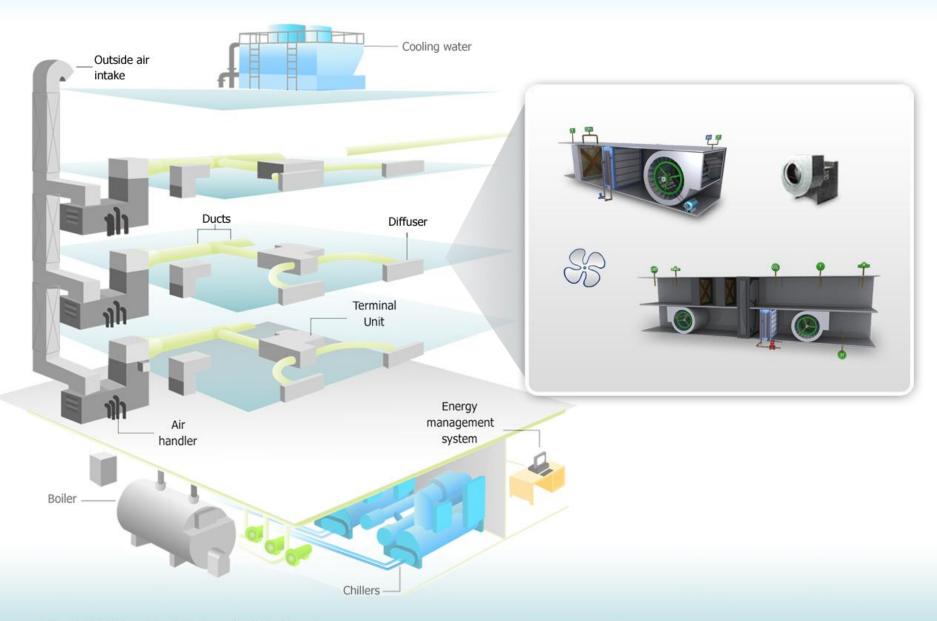
#### HVAC (Heating, Ventilation, Air Conditioning) Ecosystem



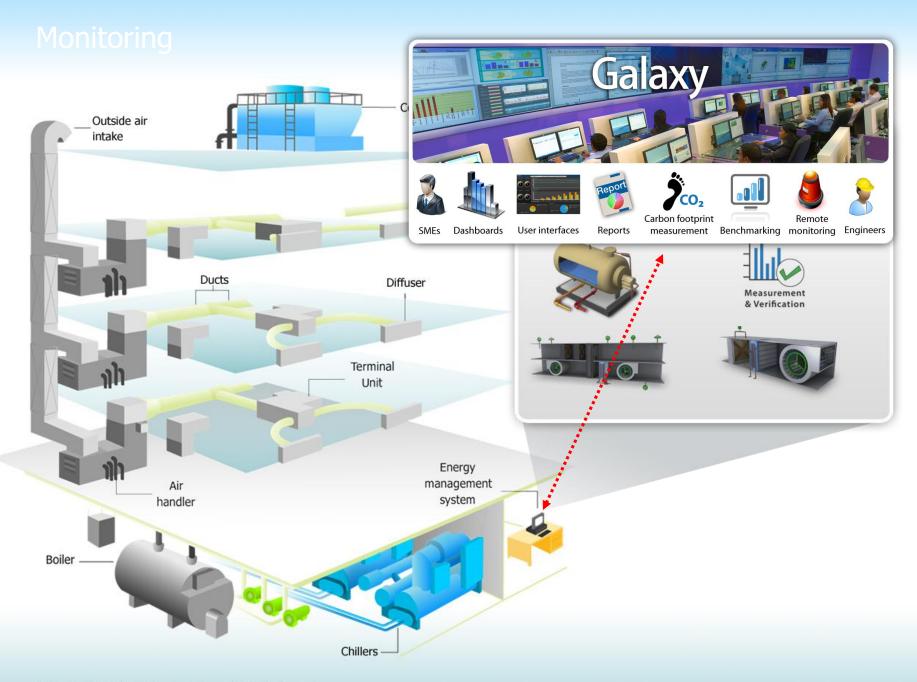
#### Water Ecosystem

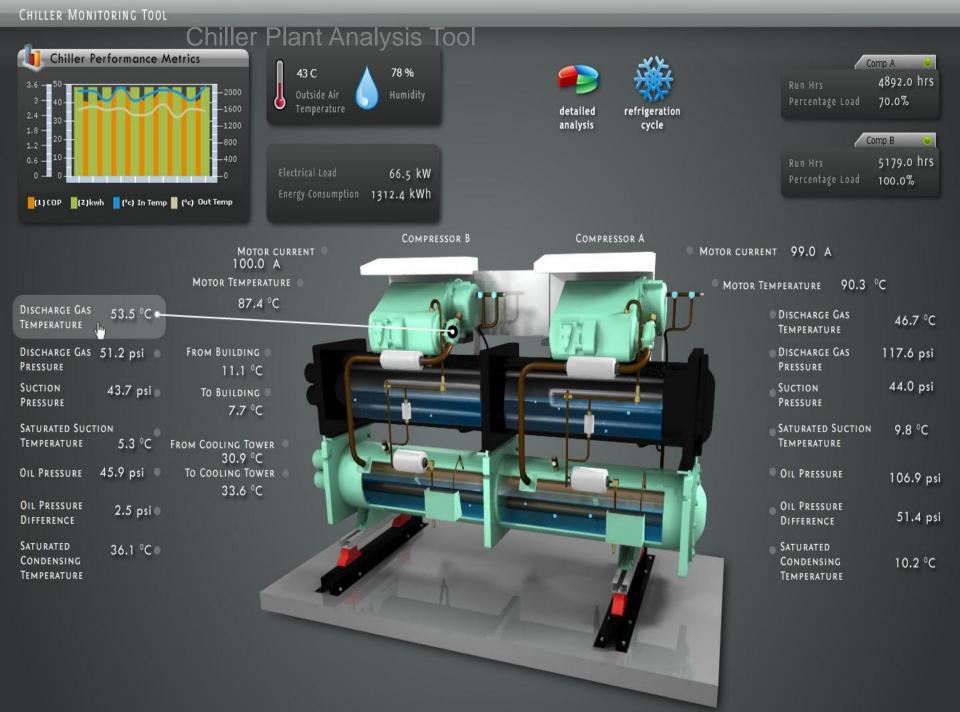


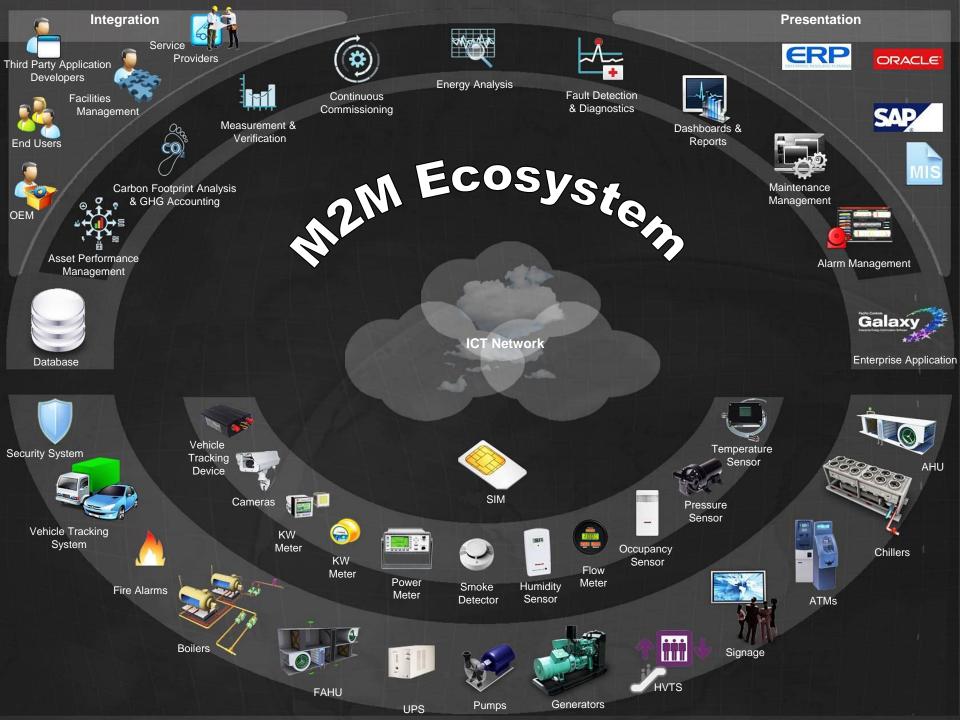
#### Air Ecosystem



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### **Remote Service Maintainence**

RETAIL VERTICAL



### **Elasticity in smart environments**

- 1. Elastic human demands: utilizing human-based services with Social Compute Units
- 2. Output elasticity: using multi-scale analytics + data-asa-service as elastic resources
- 3. Elastic data inputs for urban mobility and energy systems: using data-as-a-service as elastic data resources
- 4. Elastic pricing and quality models: utilizing bots and cloud analytics







### Thanks for your attention!

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