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## Analytical Challenges for Data-Driven Fault Diagnosis in End-of-Line Testing of Complex Products

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BHARATBENZ



#### Motivation



## Machine Learning – promising potential for fault diagnosis

#### Potential

- Improving quality control in manufacturing systems [1,2,3,4,5,6]
- Manufacturing data is often labeled with expert feedback [7]



#### Limitation(s)

- Real-world manufacturing data is imprecise, uncertain and vague [5,6,8]
- Data characteristics have critical effect on data-driven approaches [1,6,20,30]



Decision support in fault diagnosis via classification techniques

Inherent data characteristics are not discussed in literature [2,4] **/** 

## Use case: powertrain aggregates of commercial vehicles



End-of-Line testing of complex products; aim is to reduce the number of rework attempts and relieve the quality engineer





#### Motivation



# Data-driven recommendation system must consider all four challenges (C)



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Motivation



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## Interim conclusions of a theoretical investigation of methods to deal with analytical challenges

### **Ensemble procedures**

- AdaBoost: sensitive to noise (focuses on it)
- *Random Forest:* handles all analytical challenges to a certain degree

#### **Binarization strategy**



• One-Vs-All (OvA): intensives class imbalance



### **Sampling strategies**

- *Random undersampling (RUS):* concepts are not recognized
- *Random oversampling (ROS):* decision boundaries become too tailored (overfitting)
- *Synthetic minority oversampling technique (SMOTE):* introduces "artificial" noise

#### **Feature selection**

• *Boruta:* concepts to characterize faulty components are rather complex

## Technical evaluation of examined methods; results for recommendation list $\mathcal{R}_p$ of length four



#### Accuracy@*p* (*A*@*p*):

- A@p measures the portion of correctly predicted error codes among the first p elements of the list R<sub>p</sub>
- *R*<sub>4</sub> is limited to **four** error codes, as quality engineers need in average four attempts to identify the faulty component



RUS: Random oversampling | ROS: Random undersampling | SMOTE: Synthetic minority oversampling technique | kNN: k-Nearest-Neighbors

# Prediction performance and the amount of estimated rework attempts; comparison with an experienced quality engineer

	Recommendation list $\mathcal{R}_p$				Estimated Ø rework
	A@1	<i>A@</i> 2	A@3	<i>A@</i> 4	attempts
(1) Random Forest + Boruta	33%	42%	49%	59%	~ 1.9
(2) Experienced quality engineer	subjective experiences (100%)				~4.0

#### Key message(s):

- Operators can solve the quality issue by themselves:
  - in 1/3 of all cases with only one repair attempt
  - in 6 out of 10 cases, by working through the list (ca. 2 repair attempts required)
- Increase efficiency of the workforce, because:
  - Operators can carry out rework attempts without involving the quality engineer
  - Quality engineer needs to be consulted in only 41% of all required rework attempts

## Agenda

Motivation



## Conclusion and future work



#### Summary:

- We can found similar data characteristics i.e., analytical challenges, in other use cases as well
- Methods from the area of data analytics, e.g., sampling, are associated with tradeoffs with an effect on the challenges
- With a score A@4 of about 59%, we can achieve improvements in the practical application

#### **Next steps:**

- Domain-specific approach in order to increase further the prediction performance by incorporating domain knowledge
- Where the system is uncertain, incorporating cost aspects in order to adjust the order of the components
- Automatic adaption of the system, since the manufacturing domain is non-stationary

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