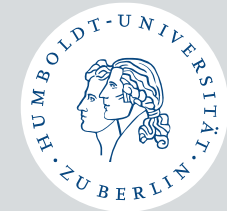


Trust by design – the principles

Peter Fettke and Wolfgang Reisig



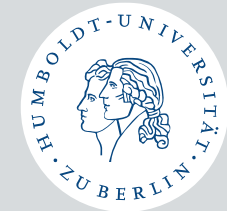
20th anniversary of SummerSOC!

20th anniversary of SummerSOC! And my 5th anniversary at SummerSOC

- 2022 Systems Mining: from process logs to system models
- 2023 Next generation modeling in the era of cyber-physical systems
- 2024 Large process models
- 2025 Markets: a paradigm for agents in the digital world
- 2026 Trust by design

Agenda

1. Motivation and background
2. Trust certificates
3. An example
4. Conclusions



AUTOBIZ: Pushing the Boundaries of AI-Driven Process Execution and Adaptation, Dagstuhl Seminar 25192, May 4th – 9th, 2025



Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

Information Systems 140 (2026) 102738



ELSEVIER

Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is



Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani[§], Giuseppe De Giacomo^b, Marlon Dumas[§], Fabiana Fournier^d, Timotheus Kampik^{§,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella[§], Andreas Metzger^h, Marco Montali^h, Daniel Amyotⁱ, Peter Fettke^{jk}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^{lm}, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen Bolzano, Bozen Bolzano, Italy

^bUniversity of Oxford, Oxford, United Kingdom

^cUniversity of Turin, Turin, Essonia

^dIBM Research, Haifa, Israel

^eUmeå University, Umeå, Sweden

^fSAP, Berlin, Germany

^gSapienza Università di Roma, Rome, Italy

^hpaluno (Ruhr Institute for Software Technology), University of Duisburg Essen, Essen, Germany

ⁱUniversity of Ottawa, Ottawa, Canada

^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany

^kSaarland University, 66123 Saarbrücken, Germany

^lThe University of Melbourne, Parkville, VIC 3010, Australia

^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany

ⁿRMIT University, Melbourne, Australia

^oMaastricht University, Maastricht, The Netherlands

^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:

Business process management

Autonomous agents

Agentic AI

Framed autonomy

Explainability

Conversational actionability

Self modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational actionability*, and *self modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.

^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.

* Corresponding author.

E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomio@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.unimilano.it (F. Fournier), tkampik@cs.uma.es (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@li.unimilano.it (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), damyot@uottawa.ca (D. Amyot), peter.fettke@dfki.de (P. Fettke), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@rmit.edu.au (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>

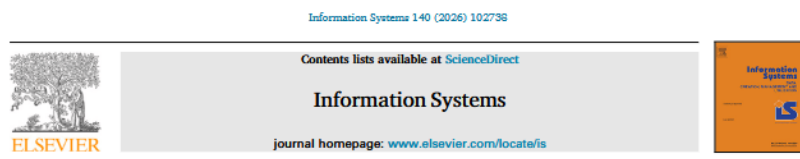
Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026

Available online 17 April 2026

0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

6

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)



Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani[§], Giuseppe De Giacomo^b, Marlon Dumas^c,
Fabiana Fournier^d, Timotheus Kampik^{e,f,*}, Emanuele La Malfa^b, Lior Limonad^d,
Andrea Marrella[§], Andreas Metzger^h, Marco Montali^a, Daniel Amyotⁱ, Peter Fettke^{j,k},
Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^a Free University of Bozen-Bolsano, Bozen-Bolsano, Italy

^b University of Oxford, Oxford, United Kingdom

^c University of Tartu, Tartu, Estonia

^d IBM Research, Haifa, Israel

^e Umeå University, Umeå, Sweden

^f SAP, Berlin, Germany

[§] Sapienza Università di Roma, Rome, Italy

^h pauno (Ruhr Institute for Software Technology), University of Duisburg Essen, Essen, Germany

ⁱ University of Ottawa, Ottawa, Canada

^j German Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany

^k Saarland University, 66123 Saarbrücken, Germany

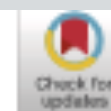
^l The University of Melbourne, Parkville, VIC 3010, Australia

^m TUM School of Computation, Information, and Technology, TU Munich, Garching, Germany

ⁿ RMIT University, Melbourne, Australia

^o Meta, London, United Kingdom

^p University of St. Gallen, St. Gallen, Switzerland



Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

Information Systems 140 (2026) 102738



Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is



Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^h, Andreas Metzger^h, Marco Montali^h, Daniel Amyotⁱ, Peter Fettke^{jk}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen-Bolzano, Bozen-Bolzano, Italy

^bUniversity of Oxford, Oxford, United Kingdom

^cUniversity of Turin, Turin, Estonia

^dIBM Research, Haifa, Israel

^eUmeå University, Umeå, Sweden

^fSAP, Berlin, Germany

^gSapienza Università di Roma, Rome, Italy

^hpaluno (Ruhr Institute for Software Technology), University of Duisburg Essen, Essen, Germany

ⁱUniversity of Ottawa, Ottawa, Canada

^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany

^kSaarland University, 66123 Saarbrücken, Germany

^lThe University of Melbourne, Parkville, VIC 3010, Australia

^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany

ⁿRMIT University, Melbourne, Australia

^oMesa, London, United Kingdom

^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:

Business process management

Autonomous agents

Agentic AI

Framed autonomy

Explainability

Conversational actionability

Self modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management* (APM), an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational actionability*, and *self modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.

^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.

* Corresponding author.

E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomo@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.unimn.it (F. Fournier), tkampik@cs.uma.se (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@li.unimn.it (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), damyot@uottawa.ca (D. Amyot), peter.fettke@dfki.de (P. Fettke), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@rmit.edu.au (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>

Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026

Available online 17 April 2026

0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

LLM Agent

=

LLM + memory + task planning + action + tool use

8

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

Information Systems 140 (2026) 102738

Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is

Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^h, Andreas Metzger^h, Marco Montali^h, Daniel Amyotⁱ, Peter Fettke^{jk}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen-Bolzano, Bozen-Bolzano, Italy
^bUniversity of Oxford, Oxford, United Kingdom
^cUniversity of Turin, Turin, Estonia
^dIBM Research, Haifa, Israel
^eUmeå University, Umeå, Sweden
^fSAP, Berlin, Germany
^gSapienza Università di Roma, Rome, Italy
^hpaluno (Ruhr Institute for Software Technology), University of Duisburg-Essen, Essen, Germany
ⁱUniversity of Ottawa, Ottawa, Canada
^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany
^kSaarland University, 66123 Saarbrücken, Germany
^lThe University of Melbourne, Parkville, VIC 3010, Australia
^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany
ⁿRMIT University, Melbourne, Australia
^oMesa, London, United Kingdom
^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:
Business process management
Autonomous agents
Agentic AI
Framed autonomy
Explainability
Conversational actionability
Self-modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational actionability*, and *self-modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.
^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.
^{*} Corresponding author.
E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomo@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.unimilano.it (F. Fournier), tkampik@cs.uma.es (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@li.unimilano.it (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), danyot@uottawa.ca (D. Amyot), peter.fettke@dfki.de (P. Fettke), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@ru.nl (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>
Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026
Available online 17 April 2026
0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

LLM Agent

=

LLM + memory + task planning + action + tool use

Two examples

1. organizing a business trip

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

Information Systems 140 (2026) 102738

Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is



Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^b, Andreas Metzger^h, Marco Montali^a, Daniel Amyotⁱ, Peter Fettke^{jk}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^{lm}, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^a Free University of Bozen-Bolzano, Bozen-Bolzano, Italy
^b University of Oxford, Oxford, United Kingdom
^c University of Turin, Turin, Essona
^d IBM Research, Haifa, Israel
^e Umeå University, Umeå, Sweden
^f SAP, Berlin, Germany
^g Sapienza Università di Roma, Rome, Italy
^h paluno (Ruhr Institute for Software Technology), University of Duisburg Essen, Essen, Germany
ⁱ University of Ottawa, Ottawa, Canada
^j German Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany
^k Saarland University, 66123 Saarbrücken, Germany
^l The University of Melbourne, Parkville, VIC 3010, Australia
^m TUM School of Computation, Information, and Technology, TU Munich, Garching, Germany
ⁿ RMIT University, Melbourne, Australia
^o Mens, London, United Kingdom
^p University of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:
Business process management
Autonomous agents
Agentic AI
Framed autonomy
Explainability
Conversational actionability
Self-modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational actionability*, and *self-modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.

^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.

* Corresponding author.

E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomo@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.unimilano.it (F. Fournier), tkampik@cs.uma.se (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@li.unimilano.it (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), danyot@uottawa.ca (D. Amyot), peter.fettke@dfki.de (P. Fettke), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@ru.nl.edu.au (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>
Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026
Available online 17 April 2026
0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

LLM Agent

=

LLM + memory + task planning + action + tool use

Two examples

1. organizing a business trip
2. onboarding a new supplier as part of a procurement process

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

Information Systems 140 (2026) 102738



Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is



Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^h, Andreas Metzger^h, Marco Montali^a, Daniel Amyotⁱ, Peter Fettek^{j,k}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen Bolzano, Bozen Bolzano, Italy

^bUniversity of Oxford, Oxford, United Kingdom

^cUniversity of Turin, Turin, Estonia

^dIBM Research, Haifa, Israel

^eUmeå University, Umeå, Sweden

^fSAP, Berlin, Germany

^gSapienza Università di Roma, Rome, Italy

^hpaluno (Ruhr Institute for Software Technology), University of Duisburg Essen, Essen, Germany

ⁱUniversity of Ottawa, Ottawa, Canada

^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany

^kSaarland University, 66123 Saarbrücken, Germany

^lThe University of Melbourne, Parkville, VIC 3010, Australia

^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany

ⁿRMIT University, Melbourne, Australia

^oMesa, London, United Kingdom

^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:

Business process management

Autonomous agents

Agentic AI

Framed autonomy

Explainability

Conversational actionability

Self modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational actionability*, and *self modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.

^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.

* Corresponding author.

E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomio@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.uzh.ch (F. Fournier), tkampik@cs.uma.es (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@il.ibm.com (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), danyot@uottawa.ca (D. Amyot), peter.fettek@dfki.de (P. Fettek), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@ru.nl (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>

Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026

Available online 17 April 2026

0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

agentic business process management system (APM) has four main capabilities

1. framing
2. conversational actionability
3. self-modification
4. explainability

11

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

Information Systems 140 (2026) 102738

Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is



Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^h, Andreas Metzger^h, Marco Montali^h, Daniel Amyotⁱ, Peter Fettke^{j,k}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen Bolzano, Bozen-Bolzano, Italy
^bUniversity of Oxford, Oxford, United Kingdom
^cUniversity of Turin, Turin, Estonia
^dIBM Research, Haifa, Israel
^eUmeå University, Umeå, Sweden
^fSAP, Berlin, Germany
^gSapienza Università di Roma, Rome, Italy
^hpaluno (Ruhr Institute for Software Technology), University of Duisburg Essen, Essen, Germany
ⁱUniversity of Ottawa, Ottawa, Canada
^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany
^kSaarland University, 66123 Saarbrücken, Germany
^lThe University of Melbourne, Parkville, VIC 3010, Australia
^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany
ⁿRMIT University, Melbourne, Australia
^oMesa, London, United Kingdom
^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:
Business process management
Autonomous agents
Agentic AI
Framed autonomy
Explainability
Conversational actionability
Self modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational actionability*, and *self modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.

^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.

* Corresponding author.

E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomo@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.uninett.no (F. Fournier), tkampik@cs.umu.se (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@li.unn.no (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), danyot@uclouvain.be (D. Amyot), peter.fettke@dfki.de (P. Fettke), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@ru.nl (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unising.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>
Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026
Available online 17 April 2026
0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).



safety cage for an industrial robot

Figure source: <https://www.kuk-automation.de/>

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

Information Systems 140 (2026) 102738



Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is



Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^h, Andreas Metzger^h, Marco Montali^a, Daniel Amyotⁱ, Peter Fettke^{j,k}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen Bolzano, Bozen Bolzano, Italy

^bUniversity of Oxford, Oxford, United Kingdom

^cUniversity of Turin, Turin, Estonia

^dIBM Research, Haifa, Israel

^eUmeå University, Umeå, Sweden

^fSAP, Berlin, Germany

^gSapienza Università di Roma, Rome, Italy

^hpaluno (Ruhr Institute for Software Technology), University of Duisburg Essen, Essen, Germany

ⁱUniversity of Ottawa, Ottawa, Canada

^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany

^kSaarland University, 66123 Saarbrücken, Germany

^lThe University of Melbourne, Parkville, VIC 3010, Australia

^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany

ⁿRMIT University, Melbourne, Australia

^oMaastricht University, Maastricht, The Netherlands

^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:

Business process management

Autonomous agents

Agentic AI

Framed autonomy

Explainability

Conversational actionability

Self modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational actionability*, and *self modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.

^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.

* Corresponding author.

E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacom@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.uzh.ch (F. Fournier), tkampik@cs.umu.se (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@il.ibm.com (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), danyot@uottawa.ca (D. Amyot), peter.fettke@dfki.de (P. Fettke), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@ru.nl (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>

Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026

Available online 17 April 2026

0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

agentic business process management system (APM) has four main capabilities

1. framing
2. conversational actionability
3. self-modification
4. explainability

13

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

explainability addresses important concerns in an APM system

- accountability
- bias
- compliance
- trust

Information Systems 140 (2026) 102738

Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is

Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^b, Andreas Metzger^h, Marco Montali^a, Daniel Amyotⁱ, Peter Fettke^{jk}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen-Bolzano, Bozen-Bolzano, Italy
^bUniversity of Oxford, Oxford, United Kingdom
^cUniversity of Turin, Turin, Estonia
^dIBM Research, Haifa, Israel
^eUmeå University, Umeå, Sweden
^fSAP, Berlin, Germany
^gSapienza Università di Roma, Rome, Italy
^hRuhr Institute for Software Technology, University of Duisburg-Essen, Essen, Germany
ⁱUniversity of Ottawa, Ottawa, Canada
^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany
^kSaarland University, 66123 Saarbrücken, Germany
^lThe University of Melbourne, Parkville, VIC 3010, Australia
^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany
ⁿRMIT University, Melbourne, Australia
^oMaastricht University, Maastricht, The Netherlands
^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:
Business process management
Autonomous agents
Agentic AI
Framed autonomy
Explainability
Conversational accountability
Self-modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational accountability*, and *self-modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.

^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.

* Corresponding author.

E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomo@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.uzh.ch (F. Fournier), tkampik@cs.uma.es (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@lii.ibm.com (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), damyot@uottawa.ca (D. Amyot), peter.fettke@dfki.de (P. Fettke), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@ru.nl (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>
Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026
Available online 17 April 2026
0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

Agentic Business Process Management: A research manifesto, in: Information Systems (2026)

explainability addresses important concerns in an APM system

- accountability
- bias
- compliance
- trust

“issues may arise among stakeholders – including process owners, business analysts, end users, and customers – who may hesitate to rely on agentic process recommendations or automated agent decisions when the underlying rationale is unclear.” (p. 6)

Information Systems 140 (2026) 102738

Contents lists available at ScienceDirect

Information Systems

journal homepage: www.elsevier.com/locate/is

Agentic Business Process Management: A research manifesto^{☆,☆☆}

Diego Calvanese^a, Angelo Casciani^b, Giuseppe De Giacomo^b, Marlon Dumas^c, Fabiana Fournier^d, Timotheus Kampik^{e,f,g}, Emanuele La Malfa^b, Lior Limonad^d, Andrea Marrella^h, Andreas Metzger^h, Marco Montali^h, Daniel Amyotⁱ, Peter Fetting^{jk}, Artem Polyvyanyy^l, Stefanie Rinderle-Ma^m, Sebastian Sardiñaⁿ, Niek Tax^o, Barbara Weber^p

^aFree University of Bozen-Bolzano, Bozen-Bolzano, Italy
^bUniversity of Oxford, Oxford, United Kingdom
^cUniversity of Turin, Turin, Estonia
^dIBM Research, Haifa, Israel
^eUmeå University, Umeå, Sweden
^fSAP, Berlin, Germany
^gSapienza Università di Roma, Rome, Italy
^hpaluno (Ruhr Institute for Software Technology), University of Duisburg-Essen, Essen, Germany
ⁱUniversity of Ottawa, Ottawa, Canada
^jGerman Research Center for Artificial Intelligence (DFKI), 66123 Saarbrücken, Germany
^kSaarland University, 66123 Saarbrücken, Germany
^lThe University of Melbourne, Parkville, VIC 3010, Australia
^mTUM School of Computation, Information, and Technology, TU Munich, Garching, Germany
ⁿRMIT University, Melbourne, Australia
^oMesa, London, United Kingdom
^pUniversity of St. Gallen, St. Gallen, Switzerland

ARTICLE INFO

Keywords:
Business process management
Autonomous agents
Agentic AI
Framed autonomy
Explainability
Conversational accountability
Self-modification

ABSTRACT

This paper presents a manifesto that articulates the conceptual foundations of *Agentic Business Process Management (APM)*, an extension of Business Process Management (BPM) for governing autonomous agents executing processes in organizations. From a management perspective, APM represents a paradigm shift from the traditional view on business processes. This shift is driven by the realization of process awareness by agent-oriented abstractions: software and human agents act as primary functional entities that perceive, reason, and act within explicit process frames. Thus, APM moves away from automation-oriented BPM towards systems in which autonomy is constrained, aligned, and made operational through process aware agents.

We introduce the core abstractions and architectural elements required to realize APM systems and elaborate on four key capabilities that agents in APM systems must support: *framed autonomy*, *explainability*, *conversational accountability*, and *self-modification*. These capabilities jointly ensure that agents' goals are aligned with organizational goals and that agents behave in a framed yet proactive manner in pursuing those goals. We discuss the extent to which the capabilities can be realized and identify research challenges whose resolution requires further advances in BPM, AI, and multi-agent systems. The manifesto thus serves as a roadmap for bridging these communities and for guiding the development of APM systems in practice.

[☆] This article is part of a Special issue entitled: 'Autonomous Process Execution Systems' published in Information Systems.
^{☆☆} Given the role as Editor-in-Chief of this journal, Stefanie Rinderle-Ma had no involvement in the peer-review of this article and has no access to information regarding its peer review. Full responsibility for the editorial process for this article was delegated to another journal editor.
^{*} Corresponding author.
E-mail addresses: diego.calvanese@unibz.it (D. Calvanese), casciani@diag.uniroma1.it (A. Casciani), giuseppe.degiacomo@cs.ox.ac.uk (G. De Giacomo), marlon.dumas@ut.ee (M. Dumas), fabiana@di.unimelb.edu.au (F. Fournier), tkampik@cs.uma.se (T. Kampik), emanuele.lamalfa@cs.ox.ac.uk (E.L. Malfa), lior@lii.bnl.gov (L. Limonad), marrella@diag.uniroma1.it (A. Marrella), andreas.metzger@paluno.uni-due.de (A. Metzger), marco.montali@unibz.it (M. Montali), danyot@uottawa.ca (D. Amyot), peter.fetting@dfki.de (P. Fetting), artem.polyvyanyy@unimelb.edu.au (A. Polyvyanyy), stefanie.rinderle-ma@tum.de (S. Rinderle-Ma), sebastian.sardina@ru.nl (S. Sardiña), niek@meta.com (N. Tax), barbara.weber@unig.ch (B. Weber).

<https://doi.org/10.1016/j.is.2026.102738>
Received 11 December 2025; Received in revised form 8 April 2026; Accepted 8 April 2026
Available online 17 April 2026
0306-4379/© 2026 The Authors. Published by Elsevier Ltd. This is an open access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>).

Trust in science

- Scientific theory contains a set of sentences (propositions, statements etc.)
- Problem: How can we trust a sentence? How can we prove the truth of a sentence?
- Example: “All swans are white.”

“All swans are white.”

“All swans are white.”
A black swan?

“All swans are white.”
A black swan: improbable but possible!



black swan (cygnus atratus) in Tasmania, Australia

“All swans are white, some are black.”

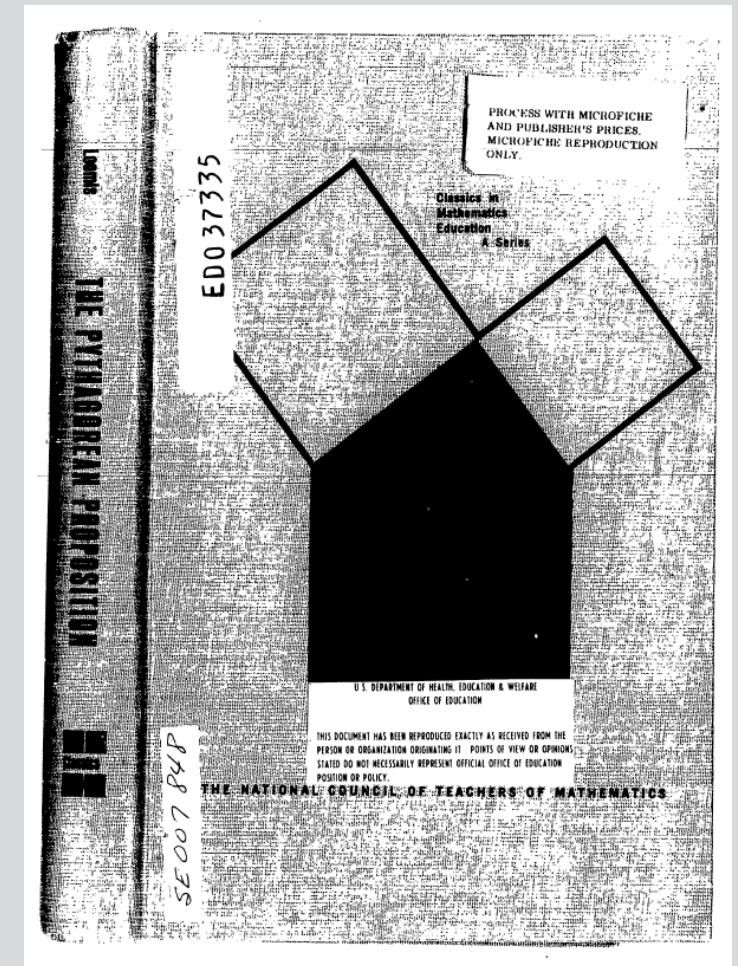
“All swans are white, some are black.”
A green-and-pink-striped swan?

Highly improbable but possible!

Trust in mathematics

- All sentences are deduced from premises.
- Example: $a^2 + b^2 = c^2$ (Pythagoras's theorem)

“The remainder of the book shows **370** different proofs [of Pythagoras's theorem], whose origins range from 900 B.C. to 1940 A.D.” (cp. abstract)



E. S. Loomis: The Pythagorean Proposition, National Council of Teachers of Mathematics, 1940

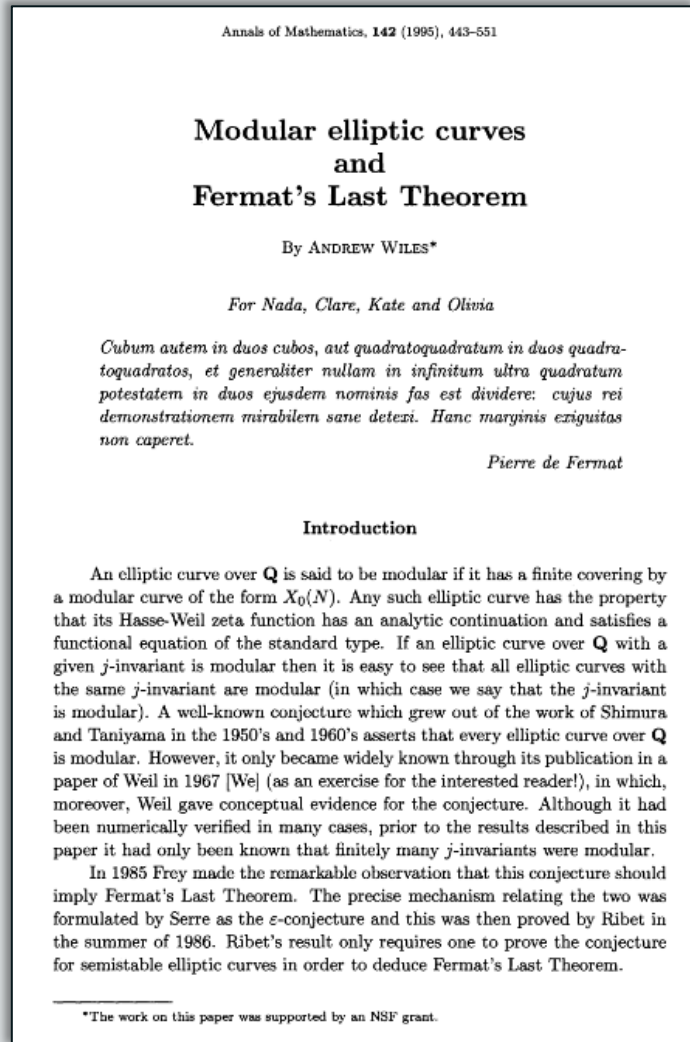
Trust in mathematics

Fermat's Last Theorem

$a^n + b^n = c^n$ has no non-zero integer solutions for any integer exponent $n > 2$

It took the mathematical community more than three centuries to **officially (!) prove the theorem!**

Proof by Andrew Wiles published in 1995 is 109 (!) pages long



We have to trust in the proof!

Is mathematics just a social process?

Trust by design

Disclaimer

We do not present a final answer!

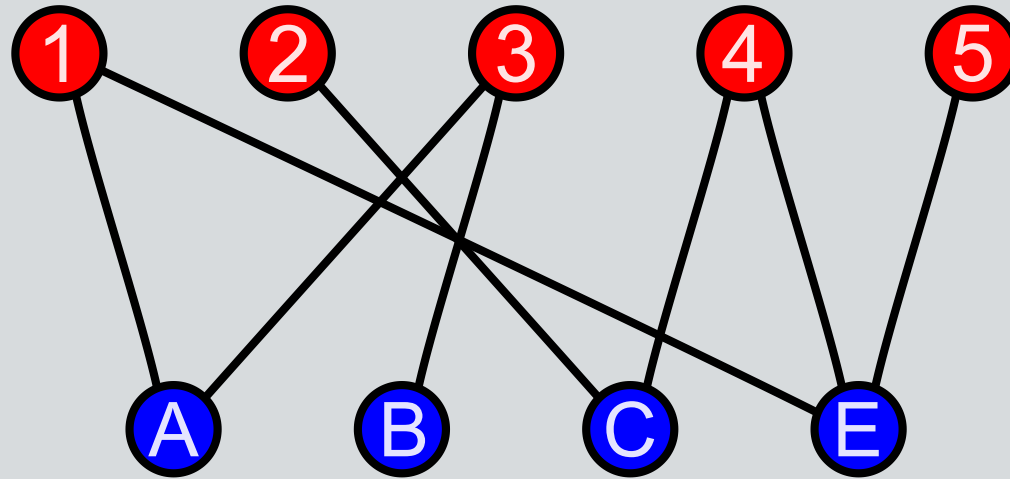
We like to point to important questions and present some preliminary results!

Agenda

1. Motivation and background
2. Trust certificates
3. An example
4. Conclusions

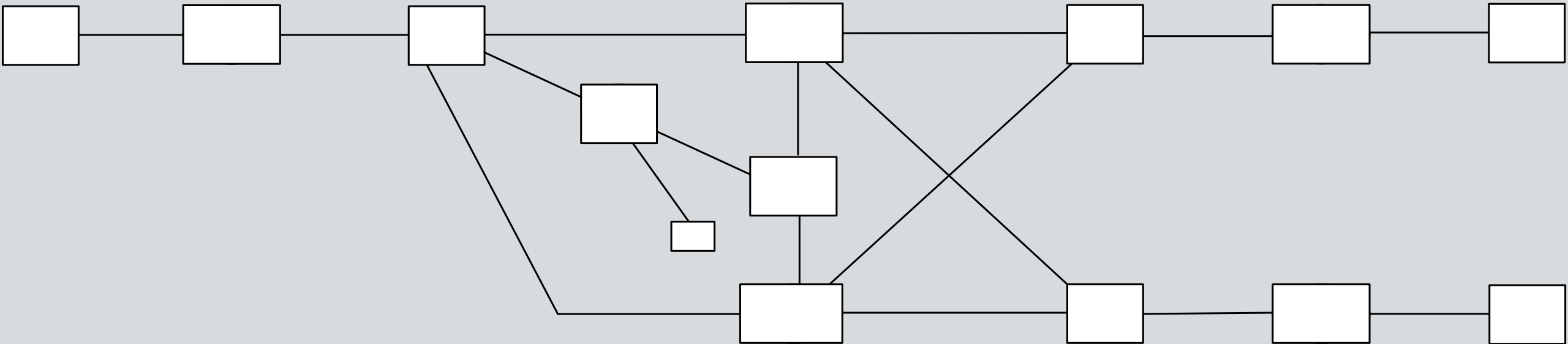


Example: bipartite graph

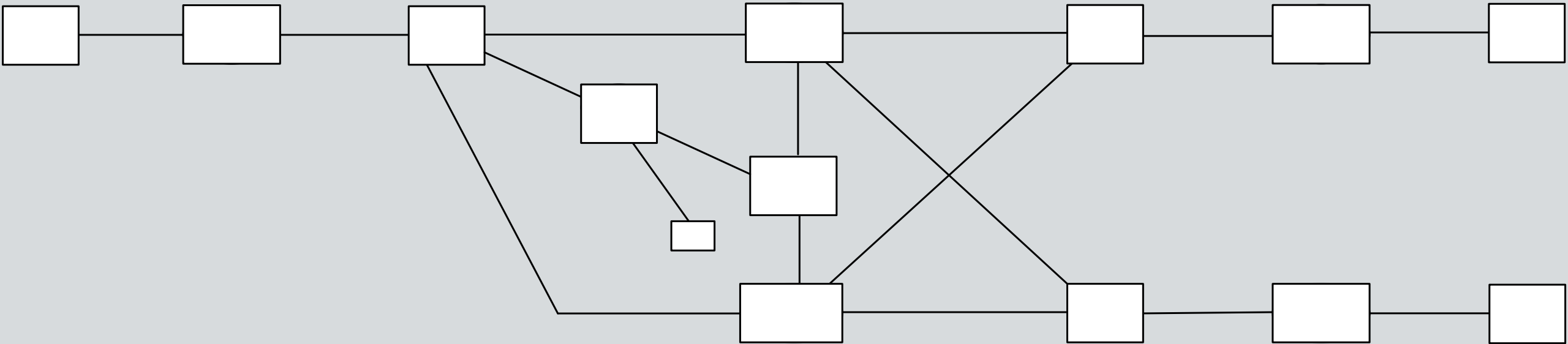


A graph is bipartite if its vertices can be partitioned into two sets in such a way that no edge joins two vertices in the same set.

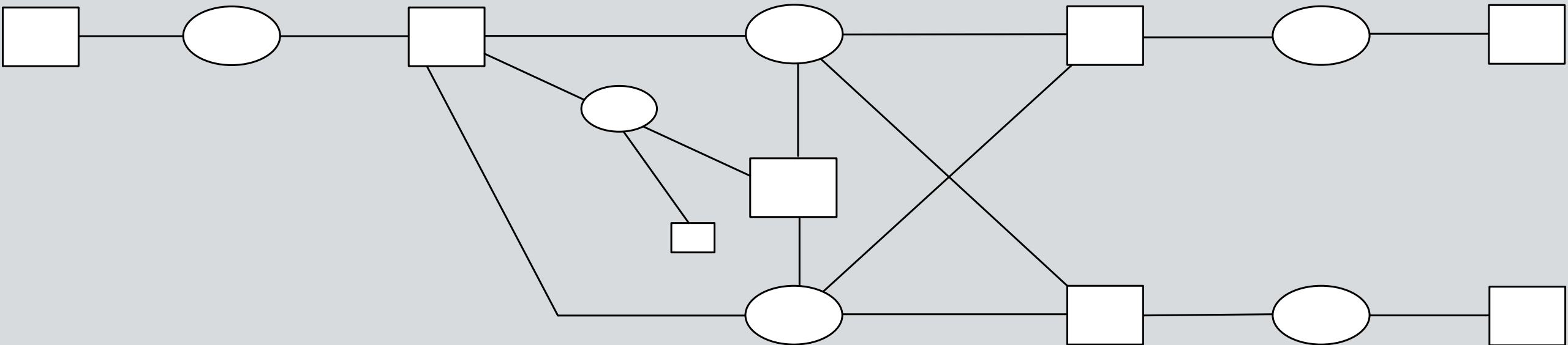
Example: Is this graph bipartite?



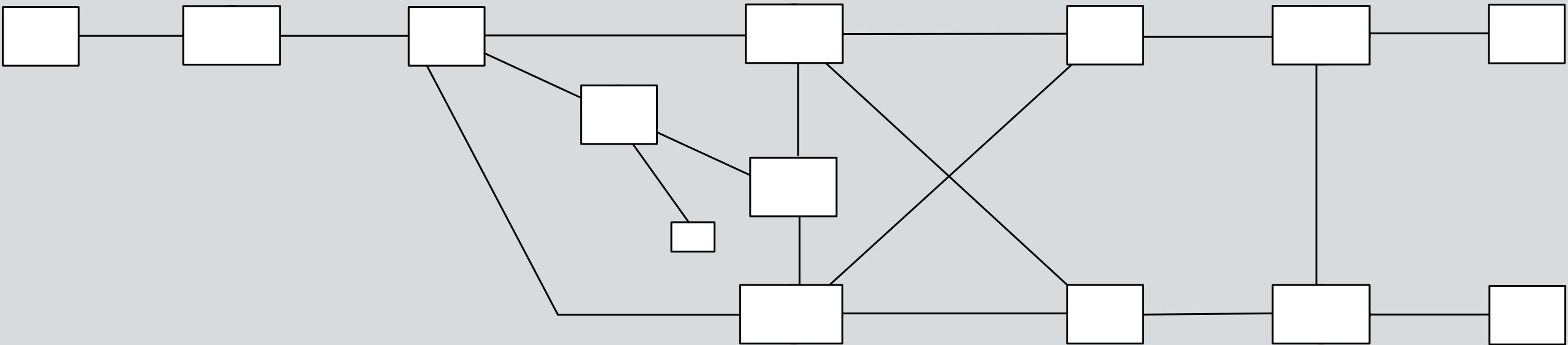
Example: Is this graph bipartite?
Yes! But how to prove it?



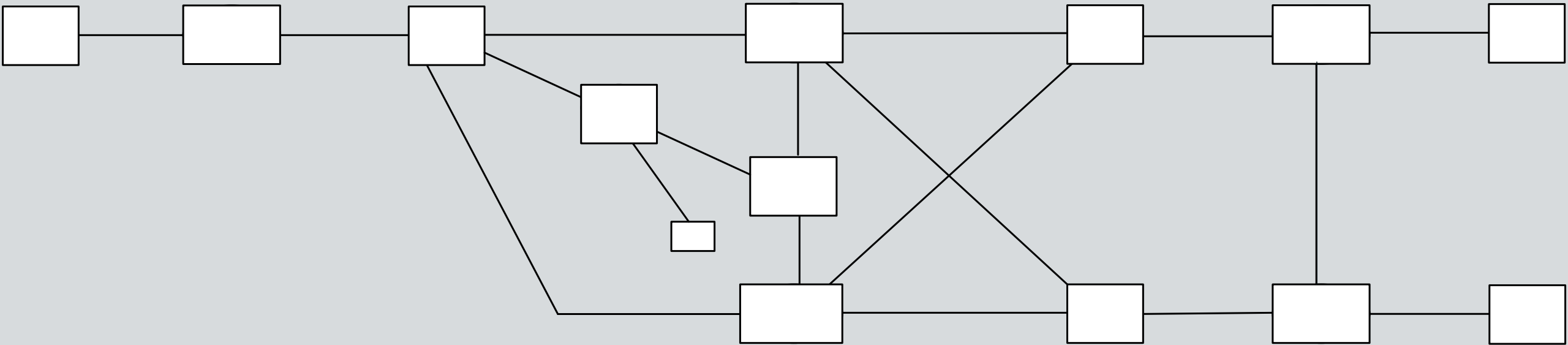
Example: Is this graph bipartite?
Yes! But how to prove it?



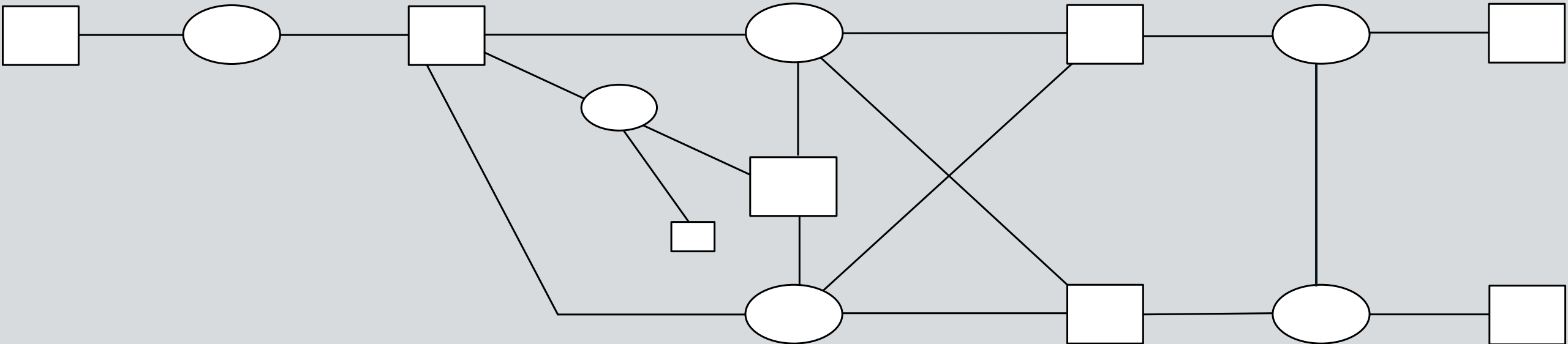
Example: Is this graph bipartite?



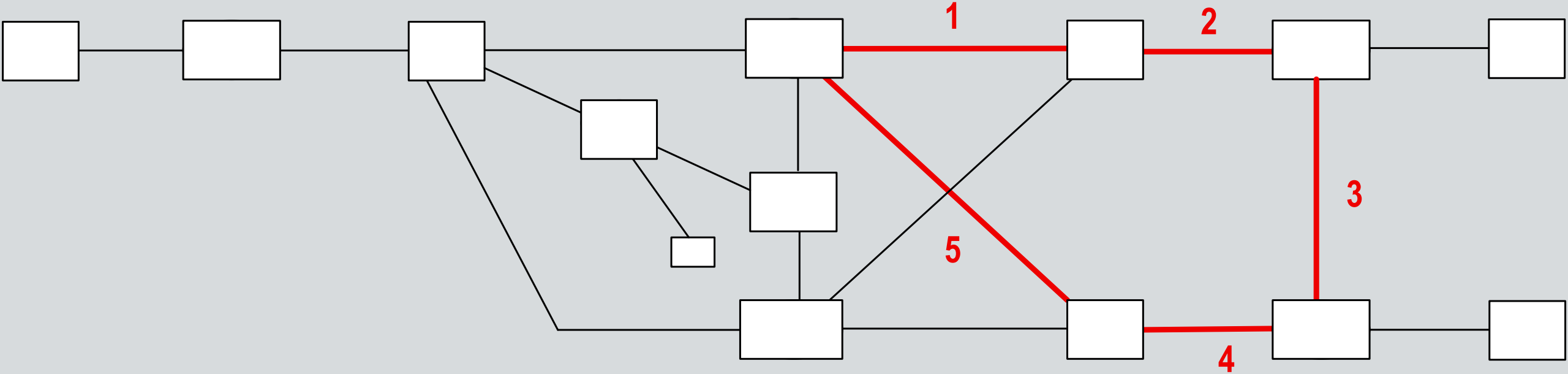
Example: Is this graph bipartite?
No! But how to prove it?



Example: Is this graph bipartite?
No! But how to prove it?

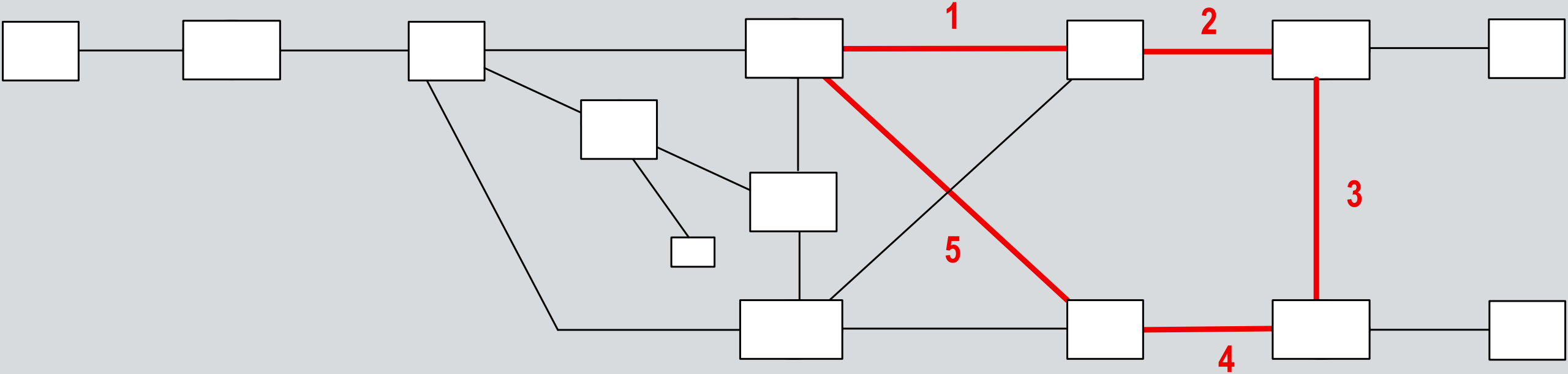


Example: Is this graph bipartite?
No! But how to prove it?



Example: Is this graph bipartite?

No! But how to prove it?



Bipartite graph characterization theorem:
„A graph is bipartite if and only if the length of each of its cycles is even.“
(Handbook of Graph Theory by Gross et al., 2014, p. 27)

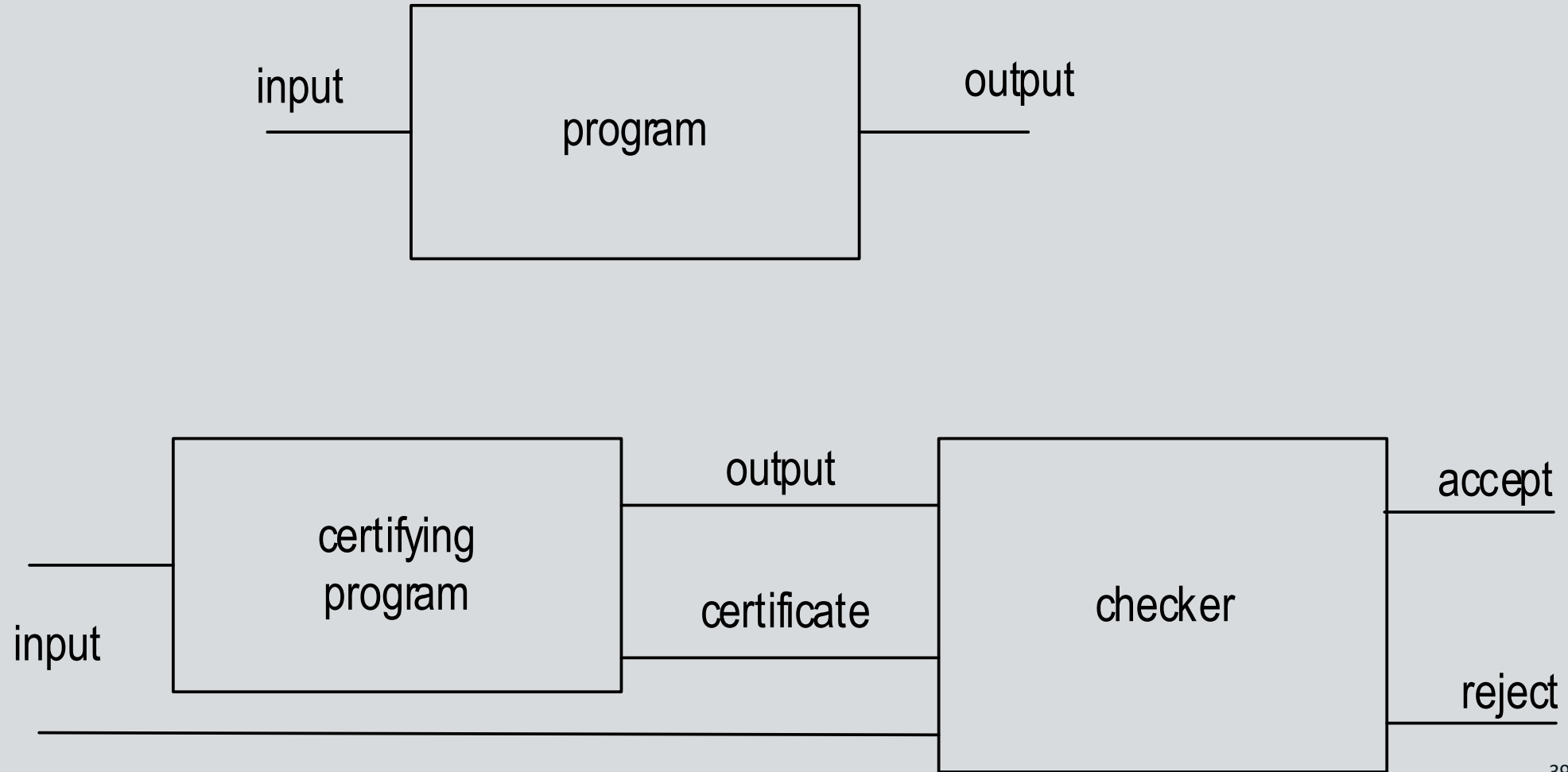
Idea of a certifying program by Mehlhorn et al.



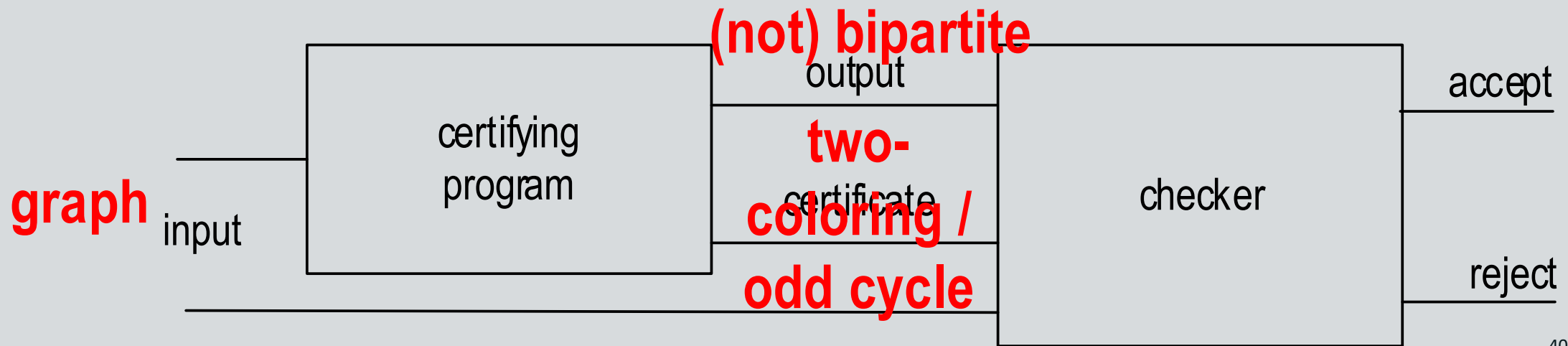
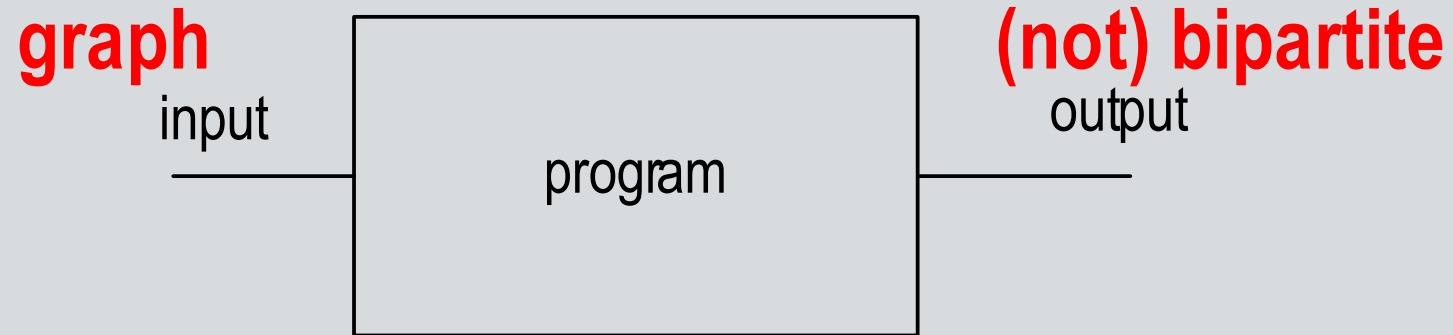
Idea of a certifying program by Mehlhorn et al.



Idea of a certifying program by Mehlhorn et al.



Idea of a certifying program by Mehlhorn et al.



Plenty of prior work on certification in the “domain of programming”!

COMPUTER SCIENCE REVIEW 5 (2011) 119–161



available at www.sciencedirect.com



journal homepage: www.elsevier.com/locate/cosrev



Survey

Certifying algorithms

R.M. McConnell^a, K. Mehlhorn^{b,*}, S. Näher^c, P. Schweitzer^d

^a Computer Science Department, Colorado State University Fort Collins, USA
^b Max Planck Institute for Informatics and Saarland University, Saarbrücken, Germany
^c Fachbereich Informatik, Universität Trier, Trier, Germany
^d College of Engineering and Computer Science, Australian National University, Canberra, Australia

ARTICLE INFO

Abstract

Article history:

Received 2 June 2010

Received in revised form 29 September 2010

Accepted 29 September 2010

Keywords:

Algorithms

Software reliability

Certification

A certifying algorithm is an algorithm that produces, with each output, a certificate or witness (easy-to-verify proof) that the particular output has not been compromised by a bug. A user of a certifying algorithm inputs x , receives the output y and the certificate w , and then checks, either manually or by use of a program, that w proves that y is a correct output for input x . In this way, he/she can be sure of the correctness of the output without having to trust the algorithm.

We put forward the thesis that certifying algorithms are much superior to non-certifying algorithms, and that for complex algorithmic tasks, only certifying algorithms are satisfactory. Acceptance of this thesis would lead to a change of how algorithms are taught and how algorithms are researched. The widespread use of certifying algorithms would greatly enhance the reliability of algorithmic software.

We survey the state of the art in certifying algorithms and add to it. In particular, we start a theory of certifying algorithms and prove that the concept is universal.

© 2010 Elsevier Inc. All rights reserved.

1. Introduction

One of the most prominent and costly problems in software engineering is correctness of software. When the user gives x as an input and the program outputs y , the user usually has no way of knowing whether y is a correct output on input x or whether it has been compromised by a bug. The user is at the mercy of the program. A *certifying algorithm* is an algorithm that produces with each output a certificate or witness that the particular output has not been compromised by a bug. By inspecting the witness, the user can convince himself that the output is correct, or reject the output as buggy. He is no longer on the mercy of the program. Fig. 1 contrasts a standard algorithm with a certifying algorithm for computing a function f .

A user of a certifying algorithm inputs x and receives the output y and the witness w . He then checks that w proves that y is a correct output for input x . The process of checking w can be automated with a checker, which is an algorithm for verifying that w proves that y is a correct output for x . In many cases, the checker is so simple that a trusted implementation of it can be produced, perhaps even in a different language where the semantics are fully specified. A formal proof of correctness of the implementation of the certifying algorithm may be out of reach; however, a formal proof of the correctness of the checker may be feasible. Having checked

* Corresponding author.
E-mail address: mehlhorn@mpi-inf.mpg.de (K. Mehlhorn).

1574-0137/\$ - see front matter © 2010 Elsevier Inc. All rights reserved.
doi:10.1016/j.cosrev.2010.09.009

Report from Dagstuhl Seminar 25231

Certifying Algorithms for Automated Reasoning

Nikolaj S. Bjørner^{*1}, Marijn J. H. Heule^{*2}, Daniela Kaufmann^{*3}, Jakob Nordström^{*4}, and Wietze Koops^{†5}

1 Microsoft - Redmond, US. nbjorner@microsoft.com

2 Carnegie Mellon University - Pittsburgh, US. marijn@cmu.edu

3 TU Wien, AT. dk@danielakaufmann.at

4 University of Copenhagen, DK & Lund University, SE. jn@di.ku.dk

5 Lund University, SE & University of Copenhagen, DK. wietze.koops@cs.lth.se

Abstract

Modern automated reasoning has transformed large parts of industry and has also found numerous scientific applications. But many reasoning problems are computationally very challenging, or sometimes even undecidable. Because of this, the reasoning algorithms used are often very complex, and even the best current algorithms at times produce wrong results. As these tools are increasingly being used autonomously, sometimes even in life-critical applications, it is urgent to ensure that what they compute is valid. Software testing, while immensely useful, cannot guarantee correctness, and state-of-the-art algorithms are far beyond what techniques for producing formally verified software can handle.

The focus of this Dagstuhl Seminar was the approach of addressing such issues by designing certifying algorithms using so-called proof logging, meaning that algorithms output not only a result but also a machine-verifiable proof of correctness. This proof can then be fed to a dedicated proof checker for verification. Crucially, such proofs should require low overhead to generate and be easy to check, but still supply 100% correctness guarantees. Besides ensuring correctness of outputs for complex algorithms, proof logging can also provide new tools for algorithm development and analysis, software debugging, and even research into explainability in the context of AI.

Seminar June 1–6, 2025 – <http://www.dagstuhl.de/25231>

2012 ACM Subject Classification Mathematics of computing → Solvers; Theory of computation → Proof theory; Theory of computation → Automated reasoning; Software and its engineering → Software verification

Keywords and phrases ATP, Computer Algebra, DRAT, DRUP, MIP, Propagation Redundancy, QBF, SAT, SMT

Digital Object Identifier 10.4230/DagRep.15.6.1



Except where otherwise noted, content of this report is licensed under a Creative Commons BY 4.0 International license

Certifying Algorithms for Automated Reasoning, Dagstuhl Reports, Vol. 15, Issue 6, pp. 1–31

Editors: Nikolaj S. Bjørner, Marijn J. H. Heule, Daniela Kaufmann, Jakob Nordström, and Wietze Koops

 Dagstuhl Reports

 Schloss Dagstuhl – Leibniz-Zentrum für Informatik, Dagstuhl Publishing, Germany

41

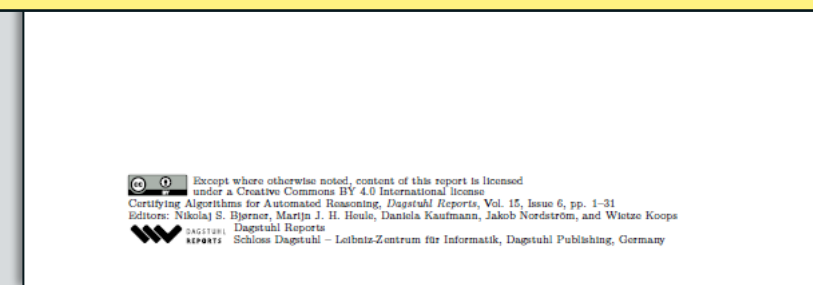
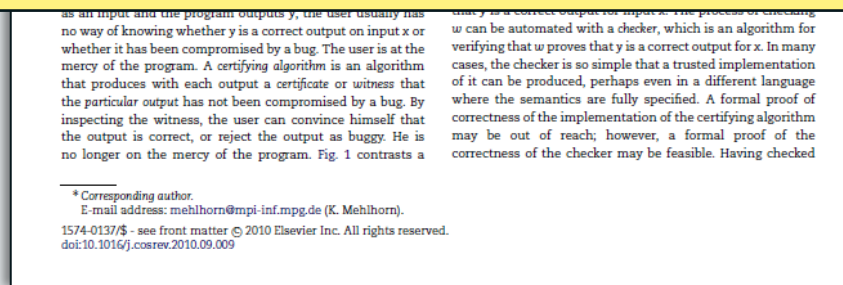
Plenty of prior work on certification in the “domain of programming”!

But how can this idea be applied in the “domain of modeling”?



Characteristics of models

1. not everything will be automated, e.g. cyber-physical systems
2. freely chosen abstraction levels
3. models serve as blueprints



Commercial break

Commercial break

Peter Fettke · Wolfgang Reisig

Understanding the Digital World

Modeling with HERAKLIT

This book fills a serious gap by providing a conceptual framework for understanding the digital world. This world contains large, heterogeneous systems that have to manage dynamic behavior as well as static items and data. Obviously, new, *digital methods* are needed to deal with the challenges of the digital world.

This book introduces such a method with HERAKLIT, an intuitively simple, albeit powerful framework for modeling, communicating, and analyzing computer-integrated systems. It integrates proven methods for composing modules, describing behavior with local cause and effect, and digitally representing real- and imagined-world items, resulting in a comprehensive, expressive, concerted, technically simple, digital modeling method.

This book is structured according to three HERAKLIT pillars, starting in Part I with the central HERAKLIT concept of modules, in particular their composition and refinement. Part II covers the second pillar of HERAKLIT, dynamics, focusing on modules that describe aspects of behavior. Part III focuses on static aspects. In particular, real- and imagined-world items and their symbolic representation are carefully distinguished and related. Together, these three pillars are consolidated in Part IV, integrating all concepts into a powerful formal framework. The book concludes in Part V with a more comprehensive case study of a typical retail business, recommendations on how to start modeling with HERAKLIT, and useful graphical conventions for the graphical representation of HERAKLIT models.

HERAKLIT covers the range from the first informal structuring ideas for a computer-integrated system, through the specification of (business) processes, the contributions of people, organizations, and mechanical devices, up to the construction of software. The book is therefore written for students in areas related to system modeling, system design, and system engineering, as well as for professionals in these fields.

ISBN 978-3-031-61897-0



► [springer.com](https://www.springer.com)

Fettke · Reisig

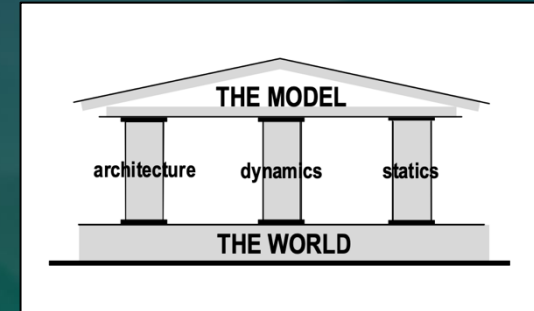


Understanding the Digital World

Peter Fettke
Wolfgang Reisig

Understanding the Digital World

Modeling with HERAKLIT



 Springer

Commercial break

Fettke and Reisig's '*Understanding the Digital World: Modeling with HERAKLIT*' is a masterful breakthrough that bridges the gap between formal computer science and practical business informatics.*

As we push deeper into the era of Digital Twins and cyber-physical environments, traditional modeling languages fall short. '*Understanding the Digital World*' provides the exact modular, compositional toolkit that engineering and IT professionals desperately need.*

A brilliant and innovative milestone. Fettke and Reisig beautifully redefine how we conceptualize technology with *HERAKLIT*.*

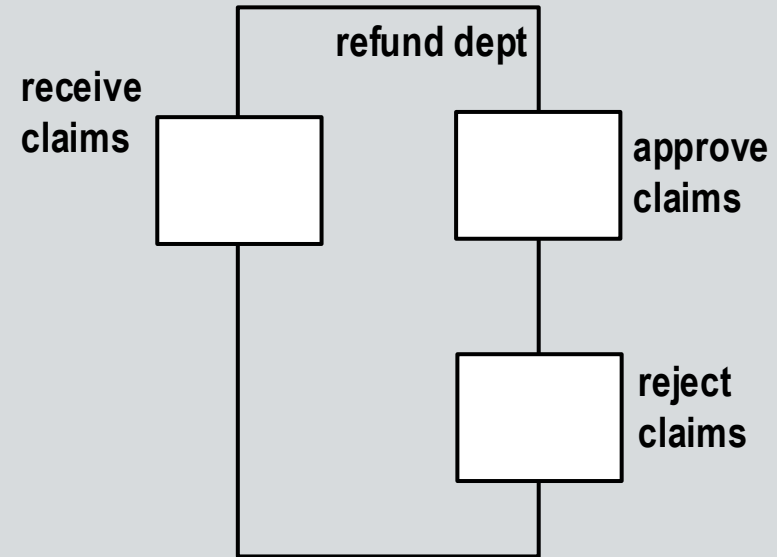


Agenda

1. Motivation and background
2. Trust certificates
3. An example
4. Conclusions

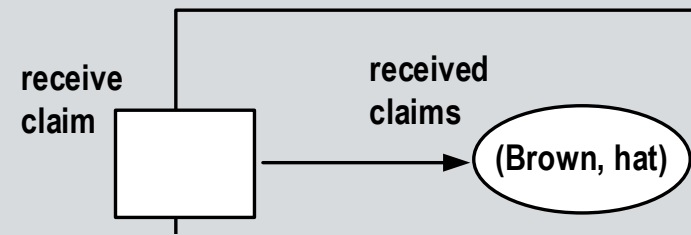


The case: a refund department

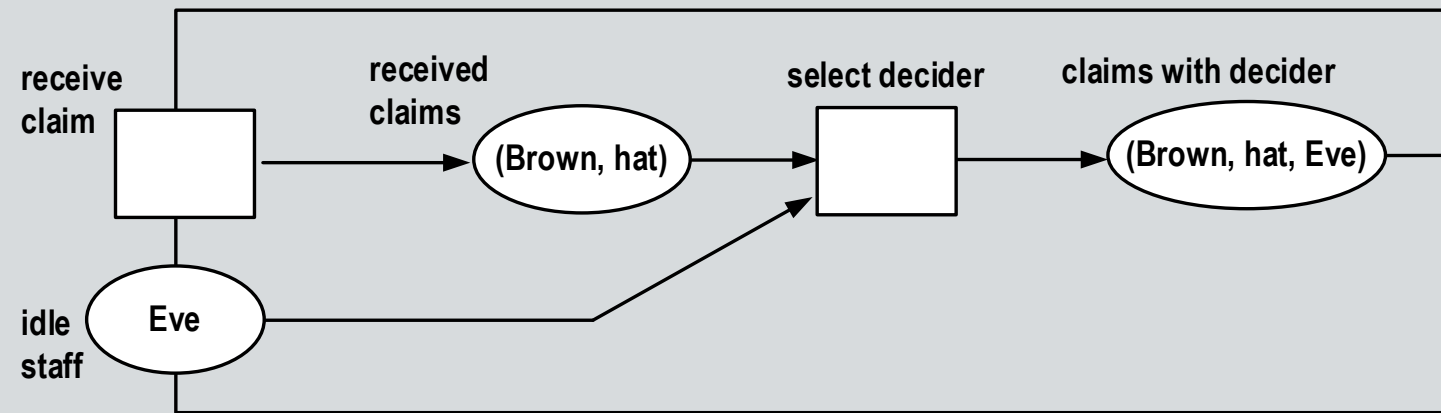


A typical intended run

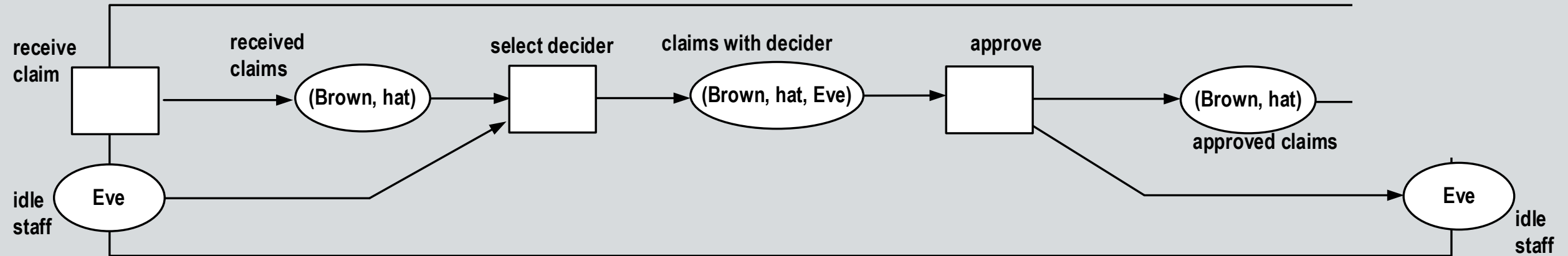
A typical intended run



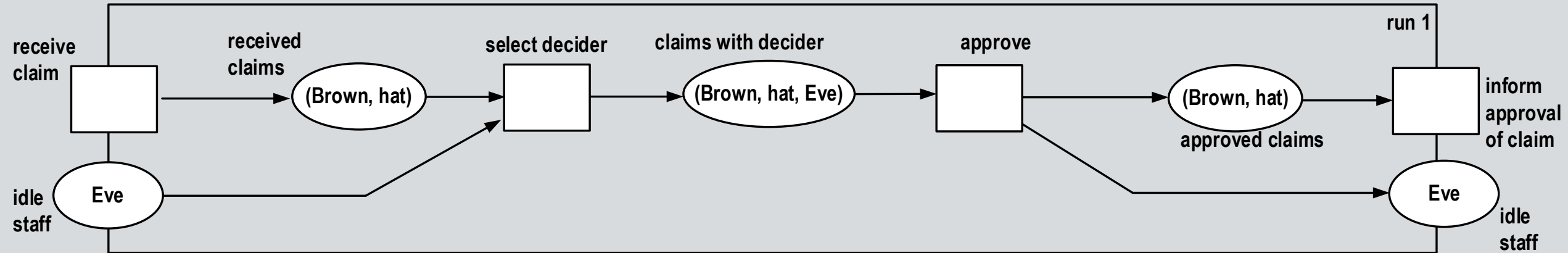
A typical intended run



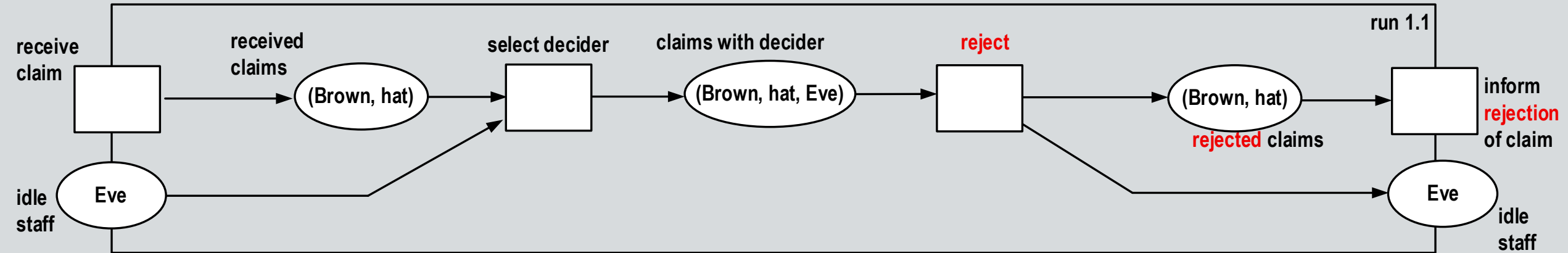
A typical intended run



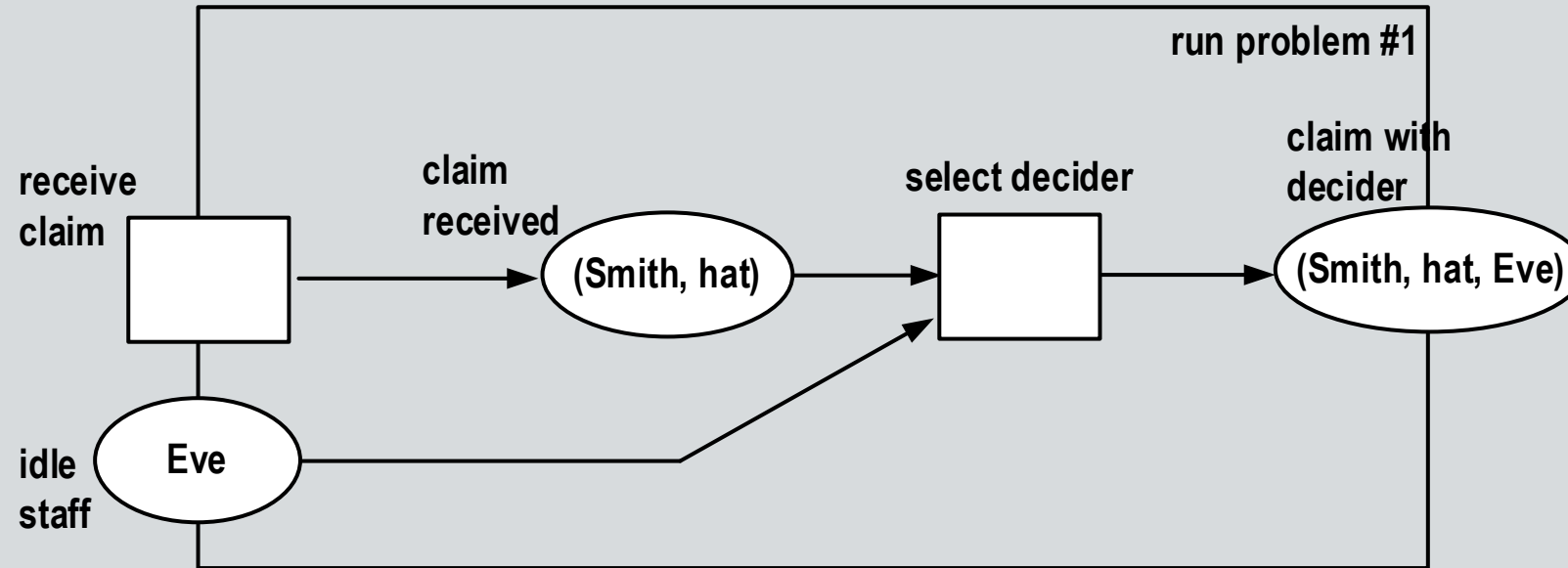
A typical intended run



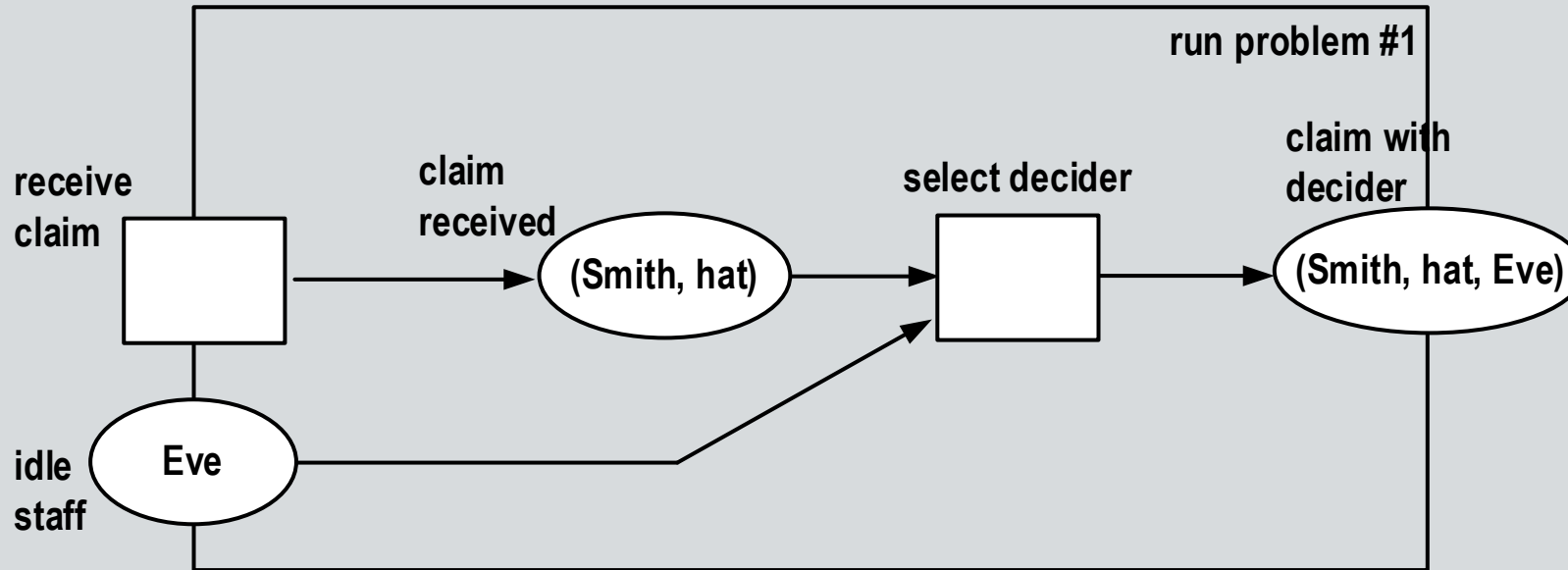
A second typical intended run



A typical unintended run

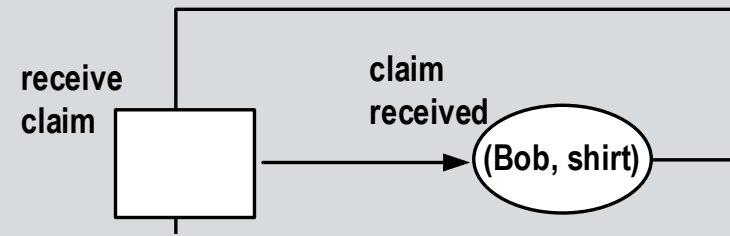


A typical unintended run: no proper termination (problem #1)

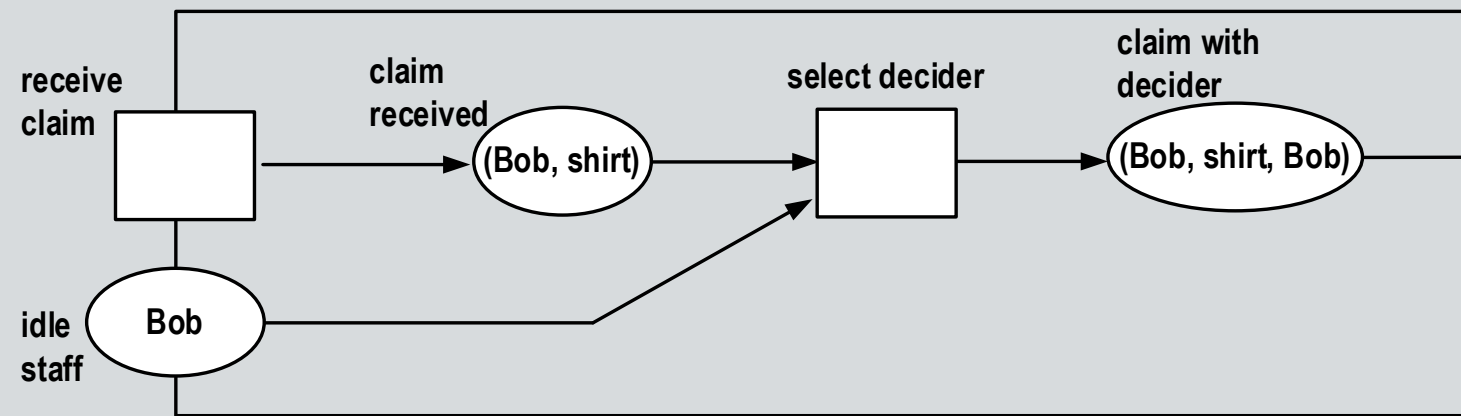


Customer claim is neither
accepted nor rejected!

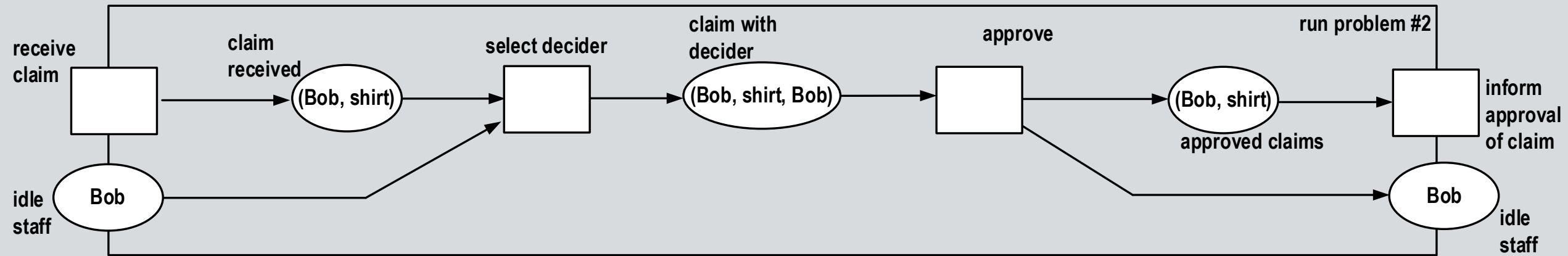
Another typical unintended run



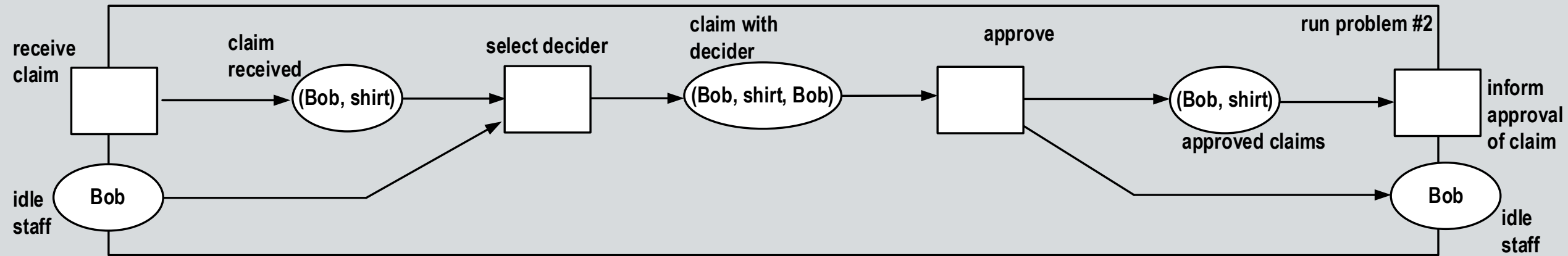
Another typical unintended run



Another typical unintended run

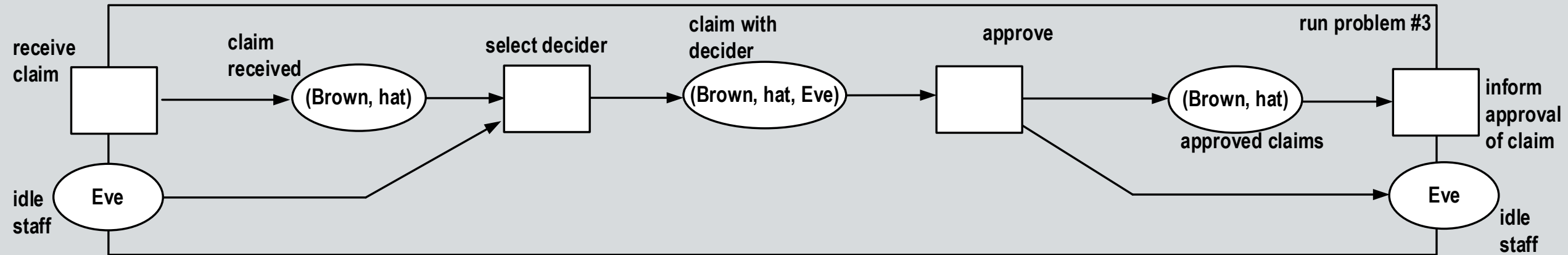


Another typical unintended run: conflict of interest (problem #2)

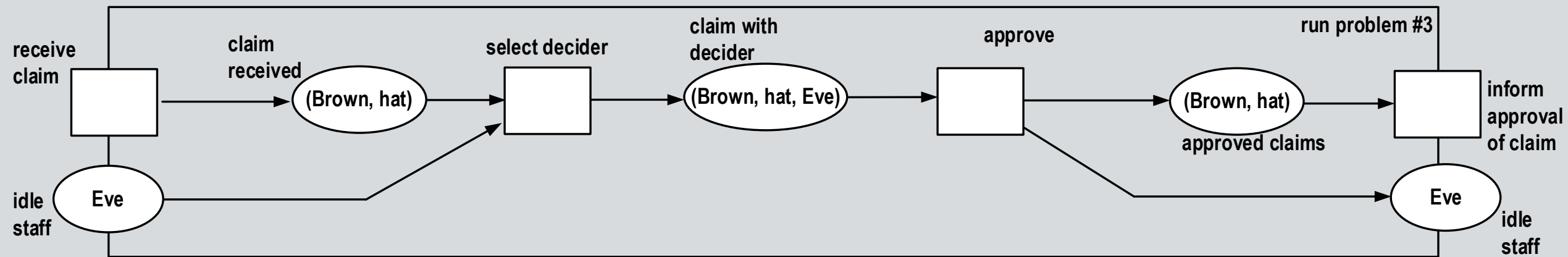


Stuff member processes his
own claim!

Another typical unintended run



Another typical unintended run



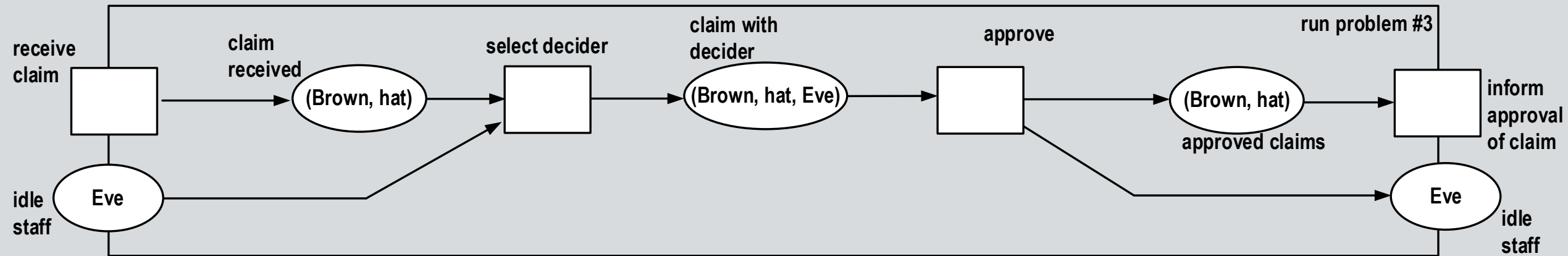
authorization function

f: articles -> sets of staff

f(hat) = {Bob}

f(shirt) = {Bob, Leo}

Another typical unintended run: missing authorization (problem #3)



authorization function

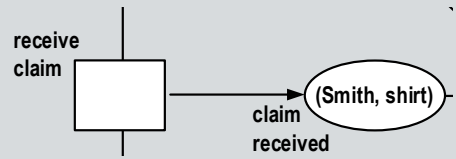
f: articles -> sets of staff

f(hat) = {Bob}

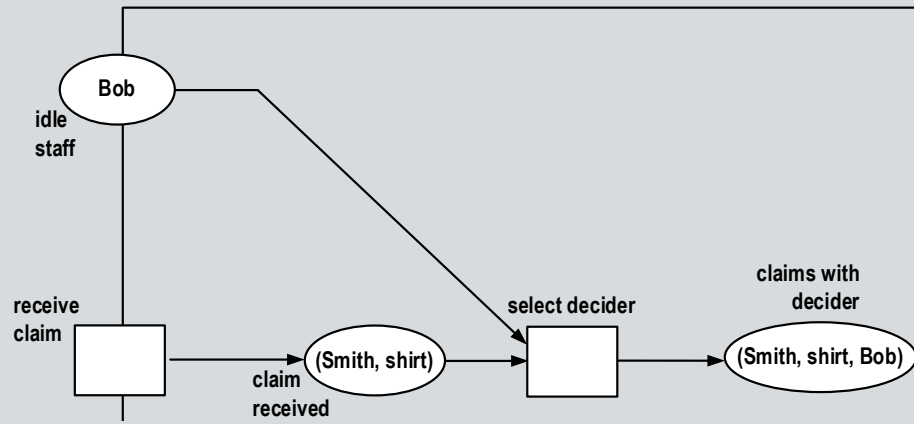
f(shirt) = {Bob, Leo}

Eve is not authorized to handle
claims for hats!

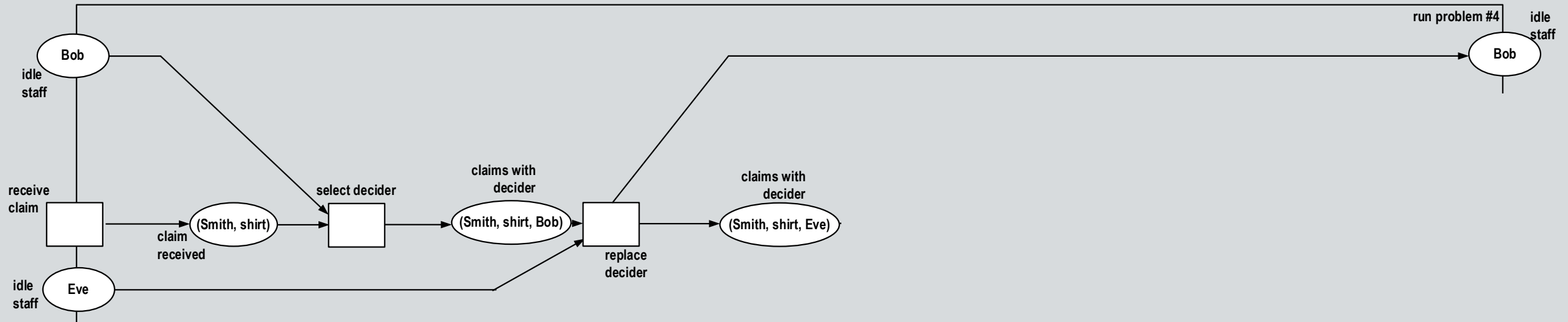
Another typical unintended run



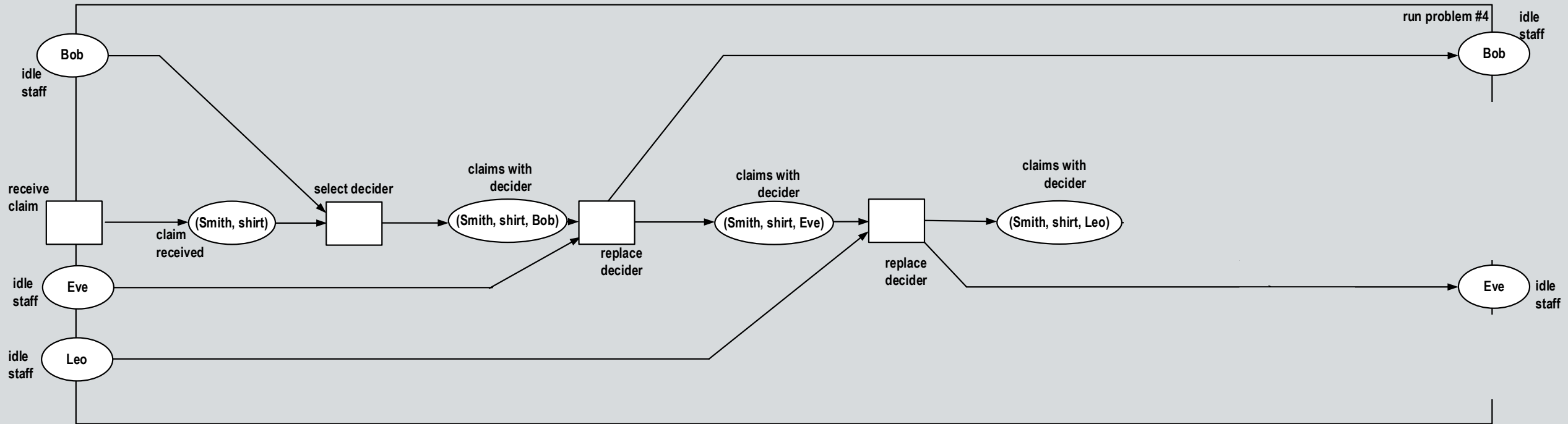
Another typical unintended run



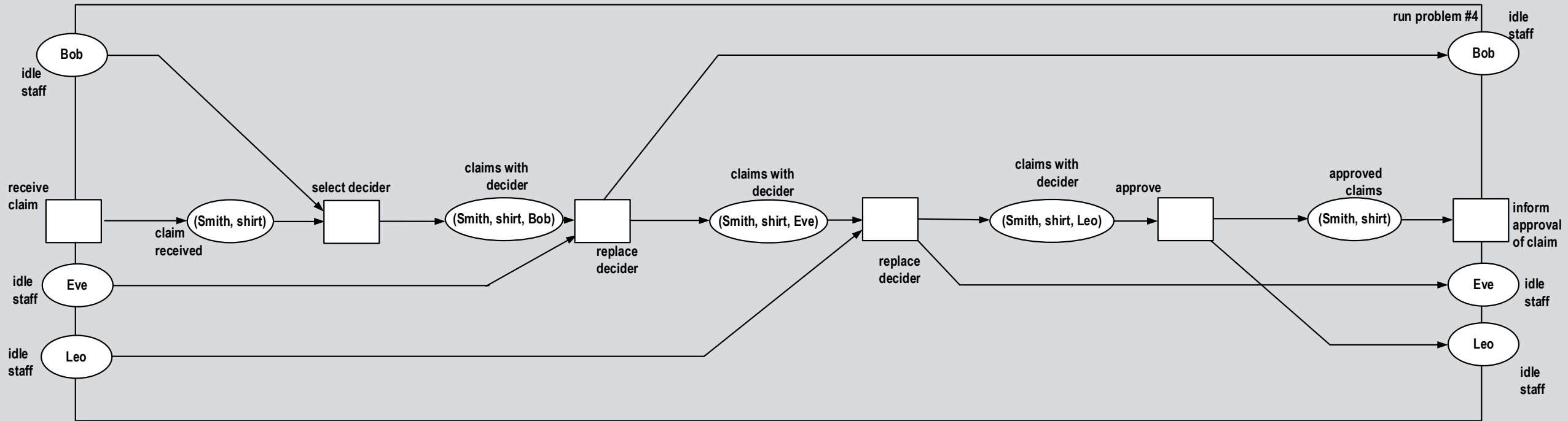
Another typical unintended run



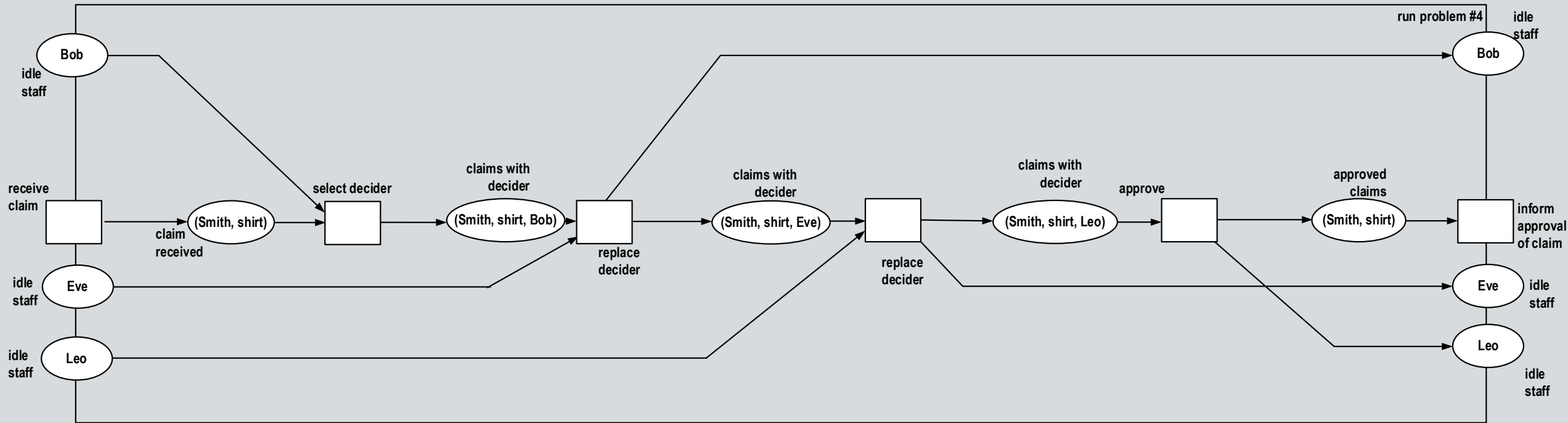
Another typical unintended run



Another typical unintended run



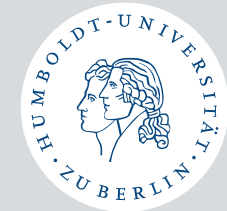
Another typical unintended run: decider changed more than once (problem #4)



Decider changed more
than once!

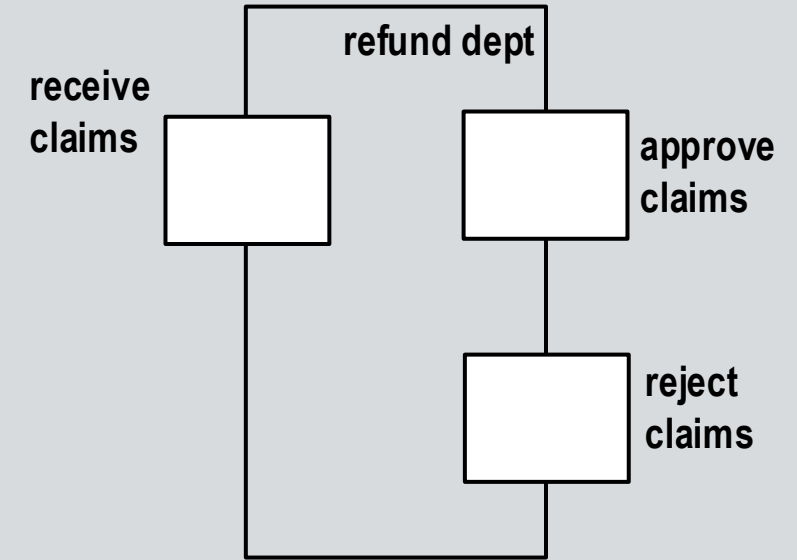
Agenda

1. Motivation and background
2. Trust certificates
3. An example
4. Conclusions



Conclusion

- Agentic BPM, trust, and trust certificates
- Refund department with **intended** runs
 - approval of claim
 - rejection of claim
- Refund department with **unintended** runs
 - Problem #1: no proper termination
 - Problem #2: conflict of interest
 - Problem #3: missing authorization
 - Problem #4: decider changed more than once
- How to trust that intended and unintended runs are correctly addressed by a system?
- Demonstration will be provided in Part II of our talk



Professor Dr. Peter Fettke

Saarland University and
German Research Center for Artificial Intelligence (DFKI)
Campus D 3 2
66123 Saarbrücken, Germany
peter.fettke@dfki.de, <http://bpm.dfki.de>
Phone: +49 681 85775-5142

